Managed Firewall Service

MULTI-SITE PERIMETER SECURITY • PCI COMPLIANCE • POS CONNECTIVITY

Network security threats are a regular concern for retail IT departments. Unfortunately POS systems are a common target for data thieves, and we read about card data breaches almost every week. Your customers have a heightened awareness of the risk. Also, as the threat landscape evolves, the PCI council revises their requirements, adding more complexity to branch retail network management.

Acumera makes network security and compliance management for distributed retail sites simple and affordable. Our Cloud-Managed Platform secures your card data environment and your entire store network without compromising on performance. We're a PCI-compliant network partner with a set of PCI tools that simplify your compliance efforts. Let Acumera manage and secure your distributed networks so have time to focus on delighting your customers.

Service Features & Benefits

CONNECTIVITY
Connect your POS and payment gateway to securely to the Internet to process card payments. Our Merchant Gateway is hardened to defend against cyberattacks and sturdy enough for the most challenging back-office environment.

SECURITY
Protect your customers and POS from cyberattack. We use the highest NIST-recommended cybersecurity protocols and segment your network to isolate and protect payment information from external attacks.

COMPLIANCE
Our Managed Firewall Service secures your payment card environment and supports your PCI compliance efforts. Acumera is a PCI-compliant managed security services provider. Our firewall meets all applicable PCI-DSS *firewall requirements,* our app-enabled PCI tools simplify your compliance burden.

VISIBILITY
The AcuVigil™ Dashboard is our powerful network monitoring dashboard that provides visibility into your POS connections for proactive monitoring from anywhere.

UPTIME
The Managed Firewall Service comes WAN failover ready, so you have a stable backup connection. Never lose a paying customer when your POS is defended against an Internet outage.

* Certain PCI-DSS controls are the responsibility of the merchant, and outside of Acumera's (or any MSSP's) scope. For details on how we support your PCI audits visit: www.acumera.net/PCI-DSS.

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SUPPORT
Our network operations center (NOC) provides 24x7x365 remote monitoring and support for your networks to maintain network uptime and prevent the revenue loss associated with a downed POS.

SAVE TIME & MONEY
We have a simple plug-and-play setup process doesn't require a technical degree to set up. Our support team is always available to guide you through any questions you have. We love giving our clients enterprise-class security and support at a low cost with month-to-month or contract payment options.

Service Components

Our Cloud-Enabled Platform is powered by Acumera's **Merchant Gateway** our advanced firewall hardware, the **AcuVigil™ Dashboard** for unmatched visibility, and our **App Catalog** for fast deployment of new services and stores.

Managed Firewall Service gives the busy retail IT department a cost-effective and simplified approach for securing your point-of-sale and payment gateway - and entire store.

	RETAIL CONNECTIONS PREMIUM	MANAGED FIREWALL SERVICE	RETAIL CONNECTIONS STANDARD
AcuVigil Dashboard Network visibility and management dashboard that gives you a single view into every store for monitoring and troubleshooting.	✓	✓	✓
Network Security Management Let Acumera secure & manage your network connections for you.	✓	✓	✓
AutoVPN Connect HQ securely to your distributed locations to access business critical information.	✓		✓
Network Segmentation Segment and protect your payment card environment from the rest of your network.	✓	✓	✓
24x7x365 Network Support Our network operations center (NOC) monitors your networks around the clock and provides network troubleshooting and problem resolution.	✓	✓	✓
WAN Failover Automatic backup network connectivity to prevent payment processing disruptions when your primary internet goes down.	✓	✓	
Managed Broadband Acumera manages your broadband connections. Includes: pricing, procurement, installation, billing, and break/fix management.	✓		

To order, or more information 512.687.7410 | sales@acumera.net

About Acumera

Acumera provides managed security and network visibility for the payment systems and operations of multi-site retail businesses. Our clients focus on growing their business by using Acumera's services, remote systems visibility, strong data security, and simplified compliance tools. Since 2002, Acumera has been a trusted network partner for thousands of networks.

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