



Comfort Supply Co. by Culp Home Fashions
7209 HWY 158
Stokesdale, NC 27357
(336) 643-7751



Wash Instructions:

Machine-wash warm with other towels and linens
Wash protector at 140 degree Fahrenheit for optimal bacteria killing
DO NOT USE any solvents such as bleach and bleach alternatives
Tumble dry on medium heat with other towels and linens

Warranty:

Comfort Supply Company by Culp Home Fashions warrants to the owner of this Comfort Supply Company mattress protector that if the fabric or laminate backing of this product fails within a period of 10 years from the date of purchase (the "Warranty Period") due to a manufacturing defect during the course of normal use, then Comfort Supply Company will replace the protector in cases in which all care instructions have been followed and the conditions herein have been satisfied. This warranty applies to HOUSEHOLD use only and does not apply to commercial use.

If the customer purchases a Comfort Supply Company mattress protector and a new mattress at the same time from an authorized Comfort Supply Company dealer, Comfort Supply Company will also warrant that if the mattress protector fails to protect the mattress sleeping surface against food and beverage spills and animal and/or bodily fluid stains due to a manufacturing defect during the Warranty Period, in cases where the mattress was properly covered by the protector and care instructions were properly followed, then Comfort Supply Company, at its sole discretion, will either have the mattress cleaned by a professional cleaner of its choice or, if the mattress cannot be cleaned, will replace the mattress with one of comparable quality and value, in each case subject to satisfaction of the conditions set forth herein. The mattress protector must be returned to Comfort Supply Company's headquarters for inspection and validation in accordance with the instructions below before any action is taken on a possible stain claim.

Warranty Conditions:

1. Protector must be cared for and laundered in accordance to Comfort Supply Company's wash and care instructions. Product damage as a result of not following the care and laundering instructions may lead to product failure, which is not covered by our warranty.
2. Machine-wash and dry the mattress protector in accordance with the wash and care instructions immediately after any spillage incident occurs, optimally while fluid is still wet.
3. Customer must provide Comfort Supply Company with an invoice/receipt from an authorized dealer that shows purchase of the mattress protector. FOR WARRANTY COVERAGE OF THE MATTRESS TO APPLY, SUCH INVOICE/RECEIPT MUST SHOW THAT BOTH THE MATTRESS AND MATTRESS PROTECTOR WERE PURCHASED AT THE SAME TIME.
4. Protector must be properly installed on the mattress.
5. Undertaking the cleaning of the stained mattress prior to or during warranty claim process with Comfort Supply Company will void the warranty.
6. Warranty claim must be submitted to Comfort Supply Company online at www.comfortsupplycompany.com or by calling (336) 485-2601 within 7 days of said incident.
7. Damaged mattress protector must be sent back to Comfort Supply Company's headquarters at 2020 Logan Street, High Point, NC 27263, for inspection and testing within 15 days of receipt of replacement protector. Shipping and handling fees are customer's responsibility.
8. Product must have been purchased in the USA or Canada from an authorized Comfort Supply Company dealer.

Warranty Exclusions:

This warranty does not cover or apply to (i) stains or damage caused by non-food related grease, bleach, inks, nail polish, cosmetics, chemicals, dyes, solvents, corrosives; (ii) damage caused by animal claws, teeth, beaks, or other pet damage; (iii) damage caused by knives, scissors, staples, nails, pins, or other sharp objects; (iv) stains or damage caused by, or the result of, mold or mildew; (v) stains or other damage caused by or related to fire (including water damage), smoke, flood, or other natural disaster; (vi) stains or other damage occurring prior to or during delivery or while the mattress is in or being moved into or out of storage or being moved between locations; (vii) stains or damage caused by or related to any vandalism or theft, or any other loss that is covered under an insurance policy; (viii) stains or other damages caused by appliance malfunctions or structural problems, such as (but not limited to) leaks from water pipes, roofs, water heaters, air conditioners, or skylights; (ix) stains or odors of unknown origins; or (x) stains or damage caused as a result of the mattress protector having been neglected, mishandled or abused.

This warranty is the sole warranty given by Comfort Supply Company and replaces all other warranties, express or implied, and no one is authorized to assume or undertake for Comfort Supply Company any other liability in connection with the sale of the product. This warranty is extended only to the original end-user purchaser of the Comfort Supply Company mattress protector and is non-transferrable.