

FSEdNet Course Outline

The Cornerstones of Financial Services Discipline

Cornerstones of Financial Services Discipline Preview

Five Essentials of Success

Prospecting – Part One The Pre-Approach, The Approach and Fact Finding – Part Two Obtaining Referrals – Part Three

- Three B's of Marketing
- Four Levels of a Consumer
- It's Your Business

Belief in the Products

Establishing the Disciplines of Success

Establishing the Disciplines of Success Part One Establishing the Disciplines of Success Part Two

Building to Significance – 5 Daily Steps

Building to Significance - 5 Daily Steps Part One Building to Significance - 5 Daily Steps Part Two

Overview of the Need for Life Insurance

Series Preview Who Needs Life Insurance – Singles Who Needs Life Insurance – Single Parents Who Needs Life Insurance – Married with No Children Who Needs Life Insurance – Married with Children Who Needs Life Insurance – Children Who Needs Life Insurance – Empty Nesters Who Needs Life Insurance – Retirees Who Needs Life Insurance – Special Needs Children

Overview of Just Life Changes Series

Series Preview Just Graduated – So Why Do They Need Life Insurance Just Got Married – So Why Do They Need Life Insurance Just Had a Baby – So Why Do They Need Life Insurance Just Got a New Job – So Why Do They Need Life Insurance Just Got Divorced – So Why Do They Need Life Insurance Just Bought a New House – So Why Do They Need Life Insurance Just Started a New Business – So Why Do They Need Life Insurance Just Received a Substantial Asset – So Why Do They Need Life Insurance Just Widowed – So Why Do They Need Life Insurance Just Died – So Why Do They Need Life Insurance

Fundamentals of Prospecting Series

Series Preview Basics of Prospecting Kissing Frogs Developing a Prospecting Mindset Understanding the Basic Prospecting Terminology Understanding the Basic Prospecting Sources Initial Warm Sources: Friends, Family & Acquaintances Opportunities Are Found Within the Relationship How to Find Networking Opportunities Prospecting - How to Build Relationships - Part One Prospecting - How to Build Relationships - Part Two Understanding Referrals – Part One Understanding Referrals – Part Two

How to Target Market to Build Relationships Series

Series Preview Target Market Concepts Defining and Understanding Target Markets How to Break into a Target Market

Marketing Through Client Events

How to Use Newsletters to Grow Your Practice

Guiding Principles and Habits for Success

Elevator Talk Series

Series Preview Understanding and Building an Elevator Talk What Do You Do? The Elevator Talk

Center of Influence Series

Series Preview Understanding Centers of Influence Working with Centers of Influence – Part One Working with Centers of Influence – Part Two

Time Management Success

Series Preview Understanding Time Management Time Management Concepts and Practices Proven Time Management Techniques Stop Procrastinating!!

I Have a Name – Now What?

I Have a Name – Now What – Part One I Have a Name – Now What – Part Two

Establishing Telephone Habits for Success

Series Preview Understanding the Telephone Calls in Business Telephone Habits Which Deliver More Appointments – Part One Telephone Habits Which Deliver More Appointments – Part Two Tips to Improve Telephone Results 12 Keys to Telephone Success – Part One 12 Keys to Telephone Success – Part Two Best Practices for Telephone Success – Putting 12 Keys to Work

Social Media Series

Introduction to Social Media Introduction to Facebook Optimizing a Facebook Business Page Introduction to LinkedIn How to Use LinkedIn Effectively Introduction to Twitter Meet Instagram and Pinterest Other Popular Social Media Platforms Video Marketing and YouTube Blogs and Blogging Compliance and Tips

The Important of First Impressions and Business Etiquette Series

Series Preview Making a Positive First Impression Five Situations to Improve How People See You - Part One Five Situations to Improve How People See You - Part Two Understanding Proper Business Etiquette – Part One Understanding Proper Business Etiquette – Part Two

Millennials and Baby Boomers Serving Each Other

Generational Buying Differences for Financial Services Series

Series Preview Overview of Generational Buying Differences for Financial Services Overview of Mature Generation Overview of Baby Boomer Generation Overview of Generation X Overview of Generation Y Conclusion and Summary of Generational Buying Differences

Different Buying Patterns and Habits Between Men and Women Series

Series Preview Different Buying Patterns and Habits Between the Genders – Part One – The Buying Mentality Different Buying Patterns and Habits Between the Genders – Part Two – Spending and Deciding Different Buying Patterns and Habits Between the Genders – Part Three – Moving Men and Women to Buy

Benefits of Joint Field Work

Opportunities in Mentoring Series

Series Preview Overview of Mentoring Benefits of Mentoring Roles and Responsibility of the Mentor – Part One Roles and Responsibility of the Mentor – Part Two Roles and Responsibility of the Mentee – Part One Roles and Responsibility of the Mentee – Part Two The Benefits of Reverse Mentoring Preparing for a Sales Call Show Me – Preparing for Sales Call Show Me – Debrief After a Sales Call

The Benefits of Working on a Team

Understanding the Playing Field and Avoid Surprises

Handling Objections Series Series Preview Understanding the Client's Objections Fundamental Principles for Handling Objections Premiums Are Not the Issue Different Techniques for Handling Objections – Part One Different Techniques for Handling Objections – Part Two Understanding Objections When Calling for Appointments Common Responses When Calling for an Appointment - Part One Common Responses When Calling for an Appointment - Part Two

You Made a Sale - Now What?

You Made a Sale – Now What – Part One You Made a Sale – Now What – Part Two

Understanding Underwriting

What Is Life Insurance Underwriting? What Factors Are Evaluated During Life Underwriting – Part One What Factors Are Evaluated During Life Underwriting – Part Two Understanding the Policy Rating on Life Insurance Policies Underwriting Best Practice How a Cover Letter Helps in Underwriting The Basics of Reinsurance

Using Video Conference to Improve Service

Series Preview Overview of Video Conferencing Understanding Video Conferencing Etiquette

Professional Policy Delivery

Professional Policy Delivery – Overview Professional Policy Delivery – Preparing for the Delivery Professional Policy Delivery – At the Delivery & Rated Policies

Establishing a Commitment to Service Series

Series Preview Overview of Importance of Service Service Resources and Beneficiaries Additional Sales Opportunities Through Service

The Goal Setting Series

Series Preview The Importance of Goal Setting The Three Secrets to Effective Goal Setting Why You Need a Plan The Self-Assessment Process Establishing Your Financial Goals Building Your Future with Each Day's Activity Two Sets of Goals – Part One Two Sets of Goals – Part Two

How to Give a Presentation

- The Preparation Steps and Considerations Part One
- The Preparation Steps and Considerations Part Two
- Overcoming Nervousness and Public Speaking Fears
- Developing Your Delivery Skills
- Understanding the Importance of Vocal Delivery

Online Detective Series

Series Preview Introduction to Online Detective Series Online Detective – Building a Prospect's Profile Online Detective – Putting the Online Detective to Work

The Foundations of Financial Services Discipline

Discipline Preview

Overview of the Insurance Industry Series

Series Preview Overview of the Insurance Industry Overview of How Insurance Companies are Organized LIMRA's Facts and Figures of Life Insurance

Role of Life Insurance Series

Series Preview Introduction to the Role of Life Insurance Valuing Human Life Protecting Against Common Types of Risks Overview of Term Life Insurance Overview of Permanent Insurance – Part One Overview of Permanent Insurance – Part Two Overview of Long Term Care and Disability Income

Understanding the Life Insurance Policy Series

Series Preview Understanding 1035 Exchanges Understanding Insurable Interest Understanding Contestable and the Incontestability Clause The Life Insurance Policy is a Legal Contract Understanding More Legal Aspects and Policy Provisions So, Who Died First? The Importance of Naming the Beneficiary Understanding Still More Important Life Insurance Policy Provisions Oops – Forgot to Pay My Premium - What Happens Now Life Insurance Policy Riders - Part One Life Insurance Policy Riders - Part Two

Understanding Permanent Life Insurance Policies Series

Introduction to Whole Life Insurance Participating and Non-Participating Whole Life Insurance Introduction to Universal Life Insurance Understanding Universal Life Insurance Permanent Insurance – Whether You Live, Die or Quit – Part One Permanent Insurance – Whether You Live, Die or Quit – Part Two Comparison of Permanent Life Insurance Policies Structure & Benefits - Part One Comparison of Permanent Life Insurance Policies Structure & Benefits - Part Two Term vs Permanent Life Insurance - Part One Term vs Permanent Life Insurance - Part Two

Understanding Index Insurance Product Series

Series Preview Overview of Index Insurance Products Overview of Pitfalls of Index Products Overview of Indexed Universal Life Overview of Indexed Annuities Overview of Index Life's Taxes, Fees and Charges

Overview of Personal Financial Series

Series Preview Overview of Earned and Unearned Income Overview of Personal Financial Statements –Part One Overview of Personal Financial Statements –Part Two Deciphering Your Paycheck Overview of Budgeting Made Simple Overview of Making Budget and Sticking to it Understanding Bankruptcy and Chapter 7 Understanding Bankruptcy and Chapter 13

Overview of Savings and Investing

Series Preview Overview of Savings and Investing Overview of Financial Products – Tolerance & Safety Understanding Investment Goals Basics The Impact of Inflation on Savings and Investment Accounts Overview of the Basics of Savings and Investments Taxation Understanding the What and How of Cost Basis Understanding Cash Equivalents Overview of Mutual Funds - Introduction Understanding Simple and Compound Interest

Overview of Social Security Series

Series Preview History and Numbers Behind Social Security What is Social Security? What Do Those Numbers on Your Social Security Card Mean? How Much Do You Receive from Social Security? Your Social Security Earning Statement Better than Average – The Break Even Age – Part One Better than Average - The Break Even Age - Part Two Overview of the 99% Problem What if You Keep Working While Receiving Benefits Spousal Benefits of Social Security **Divorced Spouse Benefits** Survivor Benefits **Overview of Social Security Disability Benefits** Does the Age of the Beneficiary Matter? Choosing to Receive Retirement Benefits at FRA

Focus on Social Security Series

Series Preview FICA Social Security Magic Number Social Security Chained CPI Why Understanding Social Security Matters? Woman and Social Security Benefits Why Understanding Social Security Matters Overview of Social Security Fast Facts

Understanding Medicare

Series Preview Introduction to Medicare and Part A Understanding Medicare Part B Overview of Medicare Part C Understanding Medicare Part C Overview of Medicare Part D Understanding Medicare Part D Understanding Medicare "Don't Miss the Window" Overview of Medigap Insurance Overview of Various Medigap Plans Medicare Advantage Plan or Medigap Insurance Medicare or Medicaid Medicare is Only a Band-Aid Choices for Medicare Coverage Comparison of Medicare Choices for Medicare Coverage

Overview of Long Term Care Series

Series Preview Overview of Long Term Care Series Overview of Long Term Care Overview of Providers of Long Term Care What is Long Term Care and Who Can Provide Help Long Term Care and Medicare and Medicaid Long Term Care for Me Long Term Care for Me Long Term Care and Formulating a Plan What Should a Long Term Care Policy Include Is Long Term Care Tricky? Choosing a Long Term Care Policy

Critical Illness Coverage Series

Introduction for the Need for Critical Illness Coverage What Can Catastrophic Illness Insurance Do Nuts and Bolts of Critical Illness Insurance

Overview of Annuities Series

Series Preview What is an Annuity? Overview of Fixed Annuities Overview of Variable Annuities Overview of Fixed Annuities Understanding the Split Annuity Strategy How Annuities are Taxed – Part One How Annuities are Taxed – Part Two How Annuities are Taxed – Part Three Overview of Annuities and 1035 Exchange Overview of Annuities Out of the Box

Overview of Contract Beneficiary Designation Series

Series Preview

Understanding Beneficiaries Series Overview Overview of the Pitfalls of Beneficiary Designations Overview of Problematic Beneficiaries – Life Insurance Policy Problematic Beneficiary Designations – Annuity Contracts

Overview of Disability Income Series

Series Preview What is Disability Income Insurance? Who Should Have Disability Insurance? Types of Disability Income Insurance Your Occupation and Disability Insurance Terminology to Know and Understand Disability Income Insurance Overview of Meanings of Occupations Overview of Group vs. Individual Disability Income Insurance Overview of Key Person Disability Insurance Overview of Business Buyout Disability Insurance

Overview of IRAs Series

Series Preview Introduction to Individual Retirement Accounts Overview of the Tax Man Cometh But Once Overview of Traditional IRAs Overview of Roth IRAs – Part One Overview of Roth IRAs – Part Two Overview of Inherited IRAs – Part One Overview of Inherited IRAs – Part Two Overview of Stretch IRA Strategy Overview of Stretch IRA Strategy Overview of SEP IRAs Overview of SIMPLE IRAs Overview of IRA Transfers and Rollovers

Overview of Pension Plan Series

Series Preview Overview of Qualified Retirement Plans Overview of ERISA and Basic Pension Plan Requirements Overview of Defined Benefit Plans and a Brief History of Retirement Plans Overview of Defined Contribution Plans Overview of 403(b), 457 and Federal Thrift Savings Plans Overview of Qualified Self Employed and Small Business Plans The 6 Pillars of a Successful Retirement Plan Overview of Distribution Rules, Regulations & Rollover of Qualified Plans

Overview of Personal Lines of Coverage (Property & Casualty) Series

Series Preview

Overview of Individual Automobile Insurance Coverage – Part One Overview of Defined Contribution and Defined Benefit Plans – Part Two Selecting the Proper Form of Home Protection Single Family Homes and Condominium Owner's Coverage Understanding Homeowner's Additional Coverage Understanding High Risk Homeowner's Insurance Coverage

Overview of Commercial Lines of Coverage (Property & Casualty) Series

Series Preview Business Owner's Package Policy Selective Multi-Peril Policies and Floaters Commercial Umbrella Coverage Worker's Compensation Commercial Auto Coverage Understanding the Condominium Master Policy Residential Landlord Coverage and Flood Insurance

Monday Morning Benefit Series

Series Preview

The Fundamentals of Financial Services Discipline

Series Preview

What Happens When Someone Die Series

What Happens When Someone Dies Introduction to Estate Conservation Reducing Settlement Costs and Avoiding Probate Overview of Wills Overview of Trusts Overview of Life Insurance in Estate Conservation Overview of Required Distributions

Overview of Estate Tax Planning Series

Series Preview Introduction to Estate Tax Planning Overview of How a Property Passes at Death Overview of Estate Tax Limits – Part One Overview of Estate Tax Limits – Part Two Introduction to Trusts in Estate Planning - Part One Introduction to Trusts in Estate Planning - Part Two Overview of Creating Tax-Exempt Wealth Introduction to Generation Skipping Tax and Trusts Avoiding Generation Skipping Tax with Dynasty Trusts Introduction to Dividing an Estate - The Power of Annual Gifts Introduction to Charitable Giving – Part One Introduction to Discounting of Assets Introduction to Discounting of Assets Introduction to Qualified Domestic Trusts

Overview of College Planning Series

Series Preview Overview of Is College Worth It? What Could a College Education Cost? How in the World Can I Pay for a College Education? Other Ways to Pay the Higher Education Cost – Part One Other Ways to Pay the Higher Education Cost – Part Two

Understanding Special Needs Series

Introduction to Planning for Special Needs Children

Planning for Special Needs Children – Team Members Planning for Special Needs Children – Legal Concerns Planning for Special Needs Children – Supplemental Security Income Planning for Special Needs Children – Social Security Disability Income Planning for Special Needs Children – Education Planning for Special Needs Children – Housing Planning for Special Needs Children – Finances Planning for Special Needs Children – Letter of Intent

Understanding the Financial Impact of Divorce Series

Introduction to Financial Considerations of Divorce Financial Considerations of Divorce - What Do I Do Now – Part One Financial Considerations of Divorce - What Do I Do Now – Part Two Financial Considerations of Divorce - Life Insurance Financial Considerations of Divorce - Social Security Financial Considerations of Divorce - Planning for Long-Term Care Situations Financial Considerations of Divorce - The Emotional Stages of Divorce Financial Considerations of Divorce - The Post-Divorce Checklist

Overview of Planning Strategies for Retirement Series

Series Preview Planning for Retirement Sources of Income Financial Risks That May Impact a Retirement Plan Overview of Projecting Expenses Upon Retirement Projecting Sources to Meet Future Income Needs In Retirement Facing a Retirement Income Shortfall?

Overview of Planning Strategies at Retirement Series

Series Preview An Inevitable Transition Managing Large Sums of Money Overview of Understanding Retirement Expenses Overview of Retirement in the Go-Go Years Overview of Life During the Slow-Go Years Overview of Life During the No-Go Years

Overview of Planning Strategies for Widowhood Series

Series Preview Overview of Financial Challenges During Widowhood Life Expectancy and Lifestyle Considerations as We Age - Part One Life Expectancy and Lifestyle Considerations as We Age - Part Two Care Provided by Family or Money - Part One Care Provided by Family or Money - Part Two Overview of Care Options When You are Alone - Part One Overview of Care Options When You are Alone - Part Two Living More Happily and Leaving a Legacy - Part One Living More Happily and Leaving a Legacy - Part Two

Overview of Working with Business Owners Series

Series Preview Overview of Working with Business Owners Overview of Dealing with and Understanding Small Business Owners Overview of the Small Business Marketplace Overview of Life Insurance in the Business Market Overview of Financial Statements

Overview of Different Business Structures Series

Series Preview Overview of Business Etiquette Business Structure of Sole Proprietorship Overview of the Partnership Structure Overview of Corporations – Understanding "C" Corps Overview of Corporations – Liability and Taxation Overview of Sub Chapter S Corporations Overview of Limited Liability Corporations – LLCs Overview of Professional Service Corporations – PSC

Overview of Managing Business Risks Series

Series Preview Overview of Risks Facing Business Owners Overview of Buy Sell Agreements Overview of Buy Sell Arrangements for Sole Proprietors Overview of Buy Sell for Partnerships and Corporations Overview of Funding for Buy Sell Arrangements Overview of Key Man Coverage Overview of Disability Risk for Business Overview of Estate Planning Issues for Business Owners

Overview of Executive Benefit Plan Series

Series Preview Overview of Non-Qualified Retirement Plans Overview of Executive Bonus Plans Overview of Split Dollar Plans Overview of Deferred Compensation Plans Overview of Funding a Non-Qualified Executive Plan Overview of Choosing a Non-Qualified or Qualified Plan

The Basics of Investing Discipline

Series Preview

Overview of the Basics of Investing Series

Series Preview **Overview of Savings and Investing** Understanding the What and How of Cost Basis Macroeconomics and Inflation – Part One Macroeconomics and Inflation – Part Two **Overview of Macroeconomics** Understanding the Impact of Inflation on Investments **Understanding Investment Goals Basics** Understanding Tax Basics of Investing Understanding the Risks of Investing **Understanding Capital Gains Understanding Diversification Understanding Indexes** Understanding Simple and Compound Interest Understanding Different Types of Accounts **Overview of Managed Accounts Overview of Prospectus** Understanding the Various Indexes **Understanding Various Portfolio Costs** Understanding Primary and Secondary Markets **Understanding Factors Which Affects Interest Rates** Understanding a Sample Investment

Overview of Mutual Funds Series

Series Preview Overview of Mutual Funds – Introduction Fundamentals of Mutual Funds Understanding the Prospectus – Part One Understanding the Prospectus – Part Two The Mathematical Components Understanding "The Expenses" of Mutual Funds Understanding Distribution of Mutual Funds Understanding Fund Managers A, B, C's of Mutual Funds Kinds of Mutual Funds to Invest In Money Market Mutual Funds Overview of Growth Mutual Fund Overview of the Balanced Mutual Fund Overview of the Fixed Income Mutual Fund Overview of the Index Mutual Fund Overview of the Equity Mutual Fund Overview of the Specialty Mutual Fund Overview of the Fund of Funds Mutual Fund Mutual Funds Deciding Between Load or No-Load Mutual Funds – Part One Mutual Funds Deciding Between Load or No-Load Mutual Funds – Part Two Understanding Mutual Fund Earnings and Taxation Overview of the Dividend Reinvestment Plan

Overview of Investment Strategies Series

Series Preview Overview of an Investment Strategy Setting an Investment Strategy Short-Term Investing – Where the Risks are Lower Short-Term Investing – With Greater Potential of Higher Returns What to Consider for a Plan of 5-Years or less Overview of Long-Term Investing Understanding the Advantages of Dollar Cost Averaging Determining Appropriate Asset Allocation Understanding Asset Allocation – Part One Understanding Asset Allocation – Part Two Importance of Rebalancing a Portfolio Mutual Funds as Part of an Investment Strategy

Overview of Investment Choices Series

Understanding Cash Equivalents Understanding Banking – Savings & Checking Accounts Understanding Banking – Certificates of Deposits (CD's) Understanding Money Market Deposit Accounts Overview of Financial Products - Tolerance & Safety – Basics of Investing Overview of Financial Products – Risk & Reward – Basics of Investing Overview of Investment Earnings – Part One Overview of Investment Earnings – Part Two Overview of Exchanged Traded Funds (ETF) – Part One Overview of Exchanged Traded Funds (ETF) – Part Two Overview of Equity Investments – Basics of Investing Overview of Small, Mid, Large Cap Stock Differences Overview of the Buying and Selling of Stocks Overview of Growth Stocks Overview of Understanding Income Stocks Why Do Investors Choose to Invest in Bonds? Overview of Basic Bond Features Things to Consider When Buying Bonds Overview of Debt Investments and Corporate Bonds – Basics of Investing Overview of Government Bonds – Basics of Investing Overview of Debt Investments - Municipal Bonds – Basics of Investing

Overview of Variable Annuities Series

What is a Variable Annuity How Does a Variable Annuity Work? Features and Benefits of Variable Annuities Understanding Living Benefit Option Costs and Charges of Variable Annuities Variable Annuity Share Classes and Surrender Charges Investment Options of Variable Annuities Understanding 1035 Exchanges for Variable Annuities Understanding Variable Annuity's Bonus Credits

Overview of Managed Money Series

Overview of Managed Money Accounts Understanding Terminology and Definitions of Managed Accounts The Pro's and Con's of Managed Accounts Why Investors Liked Managed Accounts Overview of Wrap Accounts Overview of Wrap Accounts Overview of IMA – Investment Management Accounts Overview of SMA – Separately Managed Accounts Overview of Mutual Fund Wrap Accounts Managed Accounts vs. Mutual Fund Accounts

Overview of Investment Analysis Series

Understanding the Lingo of Investing Introduction to Income Statement Analysis – Ratios Introduction to Income Statement Analysis – Deprecation Understanding What Benchmarking Is Measuring Investment Risk - Alpha, Beta & R-Squared Measuring Investment Risk – Standard Deviation

A Representative's Consideration

Series Preview

A Representative's Approach to Investing

A Representative's Investment Considerations

A Representative's Additional Considerations

The Pre-Hire Curriculum

Series Preview

The Cornerstones of the Financial Services Discipline

Five Essentials of Success

Prospecting – Part One The Pre-Approach, The Approach and Fact Finding – Part Two Obtaining Referrals – Part Three

Tips to Improve Telephoning Results

Making a Positive First Impression

How to Target Market to Build Relationships

The Basic Premise of all Sales Endeavors "Kissing Frogs"

The Foundations of the Financial Services Discipline

Series Preview

Overview of the Insurance Industry

Series Preview LIMRA's "Fact's of Life"

Role of Life Insurance Series

Series Preview Introduction to the Role of Life Insurance Protecting Against Common Types of Risks

Overview of Who Needs Life Insurance Series

Series Preview Who Needs Life Insurance – Single Parents Who Needs Life Insurance – Special Needs Children

Overview of the Just Life Changes Series

Series Preview Just Married Just Had a Baby

Overview of Personal Finances Series

Series Preview Overview of Earned and Other Income

Overview of Savings and Investing Series

Series Preview Overview of Macroeconomics and Inflation – Part One

Overview of Social Security Series

Series Preview What is Social Security

The Fundamentals of the Financial Services Discipline Series Preview

Overview of Estate Conservation Series

Series Preview Overview of Estate Conservation Overview of Reducing Settlement Costs

Generational Buying Differences for Financial Services Series

Series Preview Overview of Generational Buying Differences for Financial Services

The Basics of Investing Discipline

Series Preview Understanding the What and How of Cost Basis Overview of Managed Accounts A, B, C's of Mutual Funds