



# SafeZone APAC 2019 Provisional Program

## September 9 & 10, 2019

At Sea World Conference Centre, Gold Coast QLD  
(Followed by AUCSO conference on September 11 & 12)

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# SafeZone APAC 2019

## Program Day 1 – September 9<sup>th</sup>

[Click for Benefits & Workshop details](#)

### Day One

**08:15-08:55** Coffee and Registration

**09:00-9:15** *Welcome & Opening Address*

**09:15-10:00** Keynote:  
*Addressing Sexual Assault & Sexual Harassment*

**10:00-11:00** *SafeZone Innovations & Product Roadmap*

**11:00-11:15** Morning Tea

**11:15-12:00** Workshop One (details page 6)

**A** *Travellers & Lone Workers*

**B** *Security Control Room: Setup and S.O.P.*

**12:00-13:00** Lunch

**13:00-13:45** Case Study – *Benchmarking Customer Success in Australia*

**13:45-15:00** Case Study - *Safety & Security in a large industrial organisation*

**15:00-15:15** Afternoon Tea

**15:15-16:00** Workshop Two (details page 6)

**C** *Emergency Organisation & Crisis Communications*

**D** *Supporting Equity & Diversity in Safety & Security*

**16:00-16.45** *SafeZone Product Feedback & Voting*

**16:45-17:00** Wrap up and overview of evening activities

**18:30-21:30** Gala dinner and Awards

SafeZone APAC 2019, September 9-10 at Sea World Gold Coast

[Conference details and Registration](#)

# SafeZone APAC 2019

## Program Day 2 – September 10<sup>th</sup>

### **SITE TOURS: Village Roadshow Theme Parks**

Back of house safety, security & emergency management tours at Movie World and Sea World

07:30            **Bus departs for Movie World tour**

08:00-10:00 **Sea World tour (on site)**

10:00            Bus returns from Movie World

### Day Two

### Benefits & Workshop details

10.00-10:30    Morning Tea

10:30-11:15    Case Studies – Global *Best Practice in Security & Safety*

11:15-12:00    Workshop Three (details page 6)

*E*            *Optimising Building Evacuations – Case Studies*

*F*            *Tip Reporting & Two-Way Messaging*

12:00-13:00    Lunch

13:00-13:45    Case Study - *Managing High Risk work environments*

13:45-14:30    Workshop Four (details page 6)

*G*            *Multi-Team Emergency Management*

*H*            *Indoor Positioning*

14:30-14:45    Afternoon Tea

14:45-15:45    Case Studies - *“Safer Communities” Initiatives*

15:45-16:30    *Panel Discussion (Topic TBA) and wrap up*

***NOTE: AUCSO Conference follows on September 11-12  
See page 4 for AUCSO contacts***

# SafeZone APAC 2019

## Related Activities

### Welcome – 8<sup>th</sup> Sept

For those of you who are arriving at the hotel ahead of the conference on Sunday 8<sup>th</sup>, we plan to meet in the hotel bar from 18:00 if you would care to join us for a relaxed and sociable evening.

### SITE VISITS

Village Roadshow Theme Parks - WHS+Security tours

- Choice 1. 08:00-09:00 **Movie World** (bus leaves Sea World at 7.30am)
- Choice 2. 08:00-10:00 **Sea World** (Walking tour, adjacent to conference)

### AUCSO Event (September 11 & 12)

Note that AUSCO will be running its inaugural APAC Regional meeting in the two days following SafeZone APAC at the Sea World Conference Centre.

More info: [AUCSO website](#) Event organisers are:

- Garry Tyler (UQ) [g.tyler@pf.uq.edu.au](mailto:g.tyler@pf.uq.edu.au)
- Nick van Poos (QUT) [nick.vanpoos@qut.edu.au](mailto:nick.vanpoos@qut.edu.au)
- John Skinner (Bond) [jskinner@bond.edu.au](mailto:jskinner@bond.edu.au)

### TRAVEL – Getting there from Coolangatta or Brisbane airports

- Coolangatta Airport Drive 26 km 45 min, Pub trans 1hr 30min ([Google Maps](#))
- Brisbane Airport Drive 85 km 1 hour, Pub trans 2hr 30min ([Google Maps](#))
- Parking Free parking onsite at the Sea World North Carpark ([Google Maps](#))

### ACCOMMODATION ALTERNATIVES

Sea World Resort has a special rate (\$198 including breakfast) ph. 1300 139 677

Alternatives, see: <https://www.destinationgoldcoast.com/where-to-stay/>

Or search Google Maps for [Gold Coast Hotels](#)

#### Nearby SafeZone sites:

- |  |        |
|--|--------|
| • Central Queensland University (Brisbane campus)    | 77 km  |
| • Queensland University of Technology (Kelvin Grove) | 79 km  |
| • University of Queensland (St Lucia)                | 83 km  |
| • Australian Catholic University (Brisbane campus)   | 88 km  |
| • University of the Sunshine Coast (Sippy Downs)     | 170 km |
| • University of Southern Queensland (Toowoomba)      | 186 km |

# Benefits of taking part in SafeZone APAC 2019

## LOCAL and INTERNATIONAL SPEAKERS

- Best Practice in response operations,
- Sexual Assault and Sexual Harassment,
- Response Collaboration: External & in-house response teams,
- Supporting Equity and Diversity in emergency response



*Click to play video*

## DISCUSSIONS and CASE STUDIES

Attend presentations covering a diverse range of topics, all aimed at helping you to improve organisational efficiency and effectiveness in Security, Safety and Emergency Management.

## WORKSHOPS

Share what you've done with others and learn from best practice in Australia, the UK and USA.

- Protecting Travellers & Lone Workers
- Security Control Room technology
- Optimising Building Evacuations
- Supporting Equity & Diversity
- Critical Incident management & technology
- Tip Reporting & Two-Way Messaging
- Multi-Team Emergency Management
- Super-Responders with Indoor Positioning

## OPERATIONAL EFFICIENCY

Learn about ways to make amazing efficiency gains from SafeZone and how to optimise operational practices

## NETWORKING & AWARDS

We're holding our first Awards night at this year's gala conference dinner, to which all attendees are invited

# SafeZone APAC 2019 Workshops

Workshops	
Topic	Details
<b>A Travellers &amp; Lone Workers</b>	Fulfilling Duty of Care and Protecting your personnel travelling and working in remote environments, interstate or overseas
<b>B Security Control Room: Setup and S.O.P.</b>	Control room technology, Standard Operational Protocols and Optimizing Control Room efficiency during all incident types
<b>C Emergency Organisation and Crisis Communications</b>	Establishing a permanently available crisis management control room, organizing and readying Critical Incident teams. Team operations, accountability, Business Continuity and return to BAU.
<b>D Supporting Equity &amp; Diversity</b>	Ensuring Accessibility and effective incident response for those with accessibility needs and ongoing physical and mental health conditions.
<b>E Optimising Building Evacuations</b>	CASE STUDIES: Building evacuation, Team coordination, Crisis communication
<b>F Tip Reporting &amp; Two-Way Messaging</b>	Getting the most out of Tip Reporting and taking messaging to a new level – secure multi-way messaging and location-targeted messaging
<b>G Multi-Team Emergency Management</b>	Managing joint incident intelligence and smooth handover from internal security team to incoming Emergency Services teams
<b>H Indoor Positioning</b>	Leveraging indoor positioning for optimal incident response in personal or large-scale emergencies

## Local & International Speakers

- **Best Practice in response operations,**
- **Sexual Assault and Sexual Harassment,**
- **Response Collaboration: External & in-house response teams,**
- **Supporting Equity and Diversity in emergency response**
- **Best practice in Critical Incident Management**

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[Conference details and Registration](#)