

Avaya Spaces Dashboard

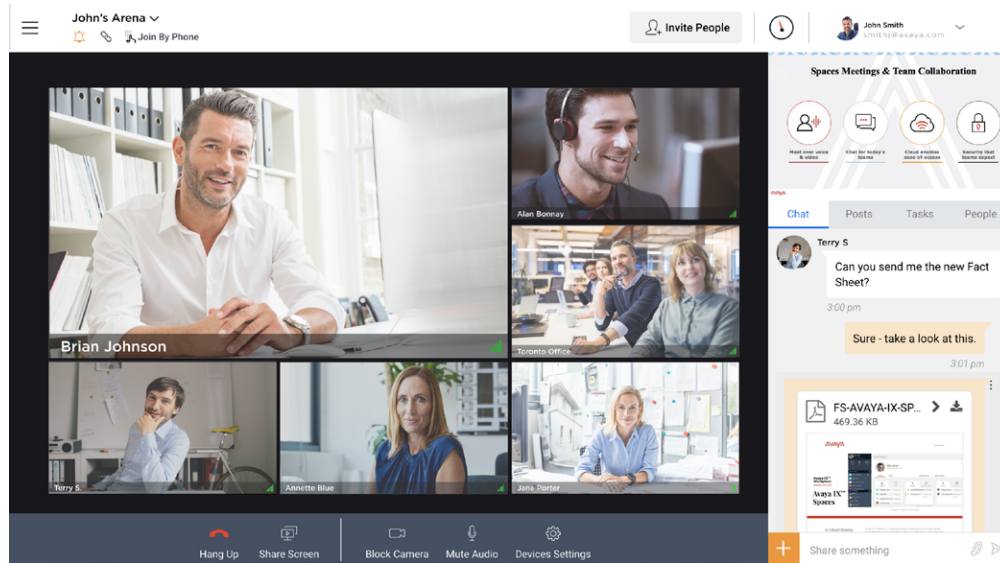
A Cloud-Based, Team Collaboration and Meeting Tool

Avaya Spaces™ is a cloud-based team collaboration and meeting tool with messaging, audio and video conferencing, file sharing, and more in an easy to use application that you can access from anywhere. Use it on your laptop at work, your tablet at home, or your phone on-the-go. For teams that need an effective way to enable communications, manage tasks, and be more productive without being overwhelmed by email, Avaya Spaces provides the right balance of features and simplicity.

- **Persistent Cloud Spaces** — Online topic or project-oriented places you create that bring people, content, and communications together. In these hubs, your teams can chat, meet, organize, and manage through their web browser or mobile app.
- **Chat** — Keep the chat going even when you're not online, and pick up the conversation on any device — from your smartphone, to your tablet, to your laptop with the security and management benefits of a business app.
- **Meet** — Boost productivity and enhance relationships with face-to-face HD definition audio, video, and content sharing from virtually any location, any device. Phone dial-in is also available with local access in 40 countries.
- **Organize** — Stop searching through email or multiple apps for the latest updates and files. Post files, chat, and meet in your organized, subject oriented team spaces.
- **Manage** — Coordinate work across teams, assign tasks, and track project progress, all in your persistent spaces.

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Avaya Spaces Meeting

About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we've enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we're committed to innovation, partnership, and a relentless focus on what's next. We're the technology company you trust to help you deliver Experiences that Matter. Visit us at www.avaya.com

Avaya Spaces Features

	Essential	Business	Power
Personal Cloud Meeting Room	✓	✓	✓
Voice Conference	50 Participants	200 Participants	500 Participants
Video Conference	-	200 Participants	500 Participants
Multi-Video View	-	15 Participants	35 Participants
Avaya IX CU360 Video System Connectivity	-	✓	✓
Screen Sharing	Share Application or Entire Screen		
Meeting Recording	-	-	✓
Phone Dial-in	-	-	40 Countries
1-to-1 Video Calling	✓	✓	✓
Direct & Team Messaging	✓	✓	✓
File Sharing	1 (GB)	Unlimited	Unlimited
Group Task Management	✓	✓	✓
Web App Access	Google Chrome		
Mobile App	Apple iOS, Google Android		
App Integrations	Google Calendar, Office 365, Outlook, Slack, Teams		
Single Sign On	Enterprise SSO, Google, Office 365, Salesforce		
Roll-Based Access Control (RBAC)	✓	✓	✓
Data Encryption	✓	✓	✓
Manage Users by Company Domain	-	✓	✓
API	✓	✓	✓

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“ Britannic is head and shoulders above the rest. Their solution already saved us money during Phase 1 of our transformation plan, continues to deliver good ROI, and has made ICT management easier for me.

Neil Whitaker, IT Manager,
Sunspot Tours

THE SOLUTIONS PEOPLE BRITANNIC IS THE TECH PARTNER FOR YOU.

When it comes to delivering disruptive ICT services for your organisation, it is as much about choosing the right technology partner as it is about choosing the right communications technology. You'll love working with Britannic for our great service, expert technical skills and a real hands-on approach to solving complex ICT challenges, but above all you will buy into our shared vision for the future.

Our expertise lies in finding creative solutions to even the most challenging of business problems. Its' not just about technology in isolation, it's about the whole innovative ecosystem, the culture and the change management.

Whether you need a technology partner that develops your integrated services for the future, or you'd like to move to a Managed Service Provider that takes ownership of your communications platform and network maintenance, with Britannic you get one team that does both.

We've formed a long standing and successful strategic partnership with Avaya (over 20 years' to be precise!), that's why we're recognised as a safe pair of hands in the industry. Our Avaya services build on leading technical skills, award-winning integration capability, added value, and a portfolio of digital transformation applications. Complemented with a personal approach and commitment to customer care. That's why businesses partner with us.

We're Your Partner for the Future

With Britannic, you'll discover the possibilities of technology, connect people, deliver resilient ICT services to desktops and mobiles, and develop your cloud or on-premise platform with application integrations that make every conversation easy, personal and productive.

To design your best solution and ensure technology adoption, we involve all project stakeholders from the start. Then we deliver and develop in line with our agreed plan. And it doesn't stop there; once we've delivered the plan, we'll focus on how it evolves with your digital transformation journey.

The Britannic Way

Your Team

With vendor-trained and accredited Engineers, PRINCE 2 Project Managers, our own IT Development Team and a dedicated Account Manager we build an Account Team around you that seamlessly extends your IT resource. We're around to help and share our knowledge.

Your Guide

Your Account Team guides you through our onboarding process and all platform development projects with a clear project plan, ICT road map, workshops for IT and Business Leaders, pilots and training sessions that encourage user adoption. We closely work with all project stakeholders from start to success.

Your Doers

Drawing on deep technical and project management skills, we deliver on our agreements fast and with predictable outcomes. We keep you up to date, hold regular service reviews and act on feedback. ISO accredited processes for Quality Management, Information Security and Business Continuity back our own operation.

Plain Sailing

Our proactive service team and tailored SLAs ensure that you always get the best performance out of your solution with 99.999% SLA uptime, 24x7 monitoring & support, 95% remote fix rate, plus regular system performance reviews and ongoing technology guidance.

Avaya Edge Sapphire Partner

Our Avaya Edge Sapphire Partner badge is your insurance that our solution, implementation and support services live up to Avaya's strict quality standards. Our close partnership gives you access to a wealth of technical resources and ideas. You can meet the Avaya team and tap into their knowledge at our joint technology seminars.

Innovation Power

We have released 20+ product innovations that complement Avaya's solutions and make integration with your business applications simple. On top of that, partnering with the smartest heads in the industry allows us to bring new applications, innovative middleware and connectivity services to your business.