



# YOUR GUIDE TO WORKING FROM HOME WITH BRITANNIC TECHNOLOGIES & MITEL!

Work from home for FREE for the next 6 months.

Today's workforce is becoming ever more dynamic and flexible - demanding super-efficient and agile 'Work from Home' (WFH) solutions, enabling businesses to stay connected and optimising productivity. Ensuring a seamless transition and experience is crucial, whether employees need to work at the office, on the move or at home.

Remote working isn't a new concept of course but there are circumstances where employees could be working from home to maintain business continuity and keep things running as usual, take the current COVID-19 outbreak as an example. Are you and your employees ready and equipped to work from home when the need arises?

## Having the right tools in place is a good start

A successful remote working setup should emulate your normal office environment as much as possible, delivering the right mix of tools, processes and access, with a good connection to your team, customers and suppliers.

The following recommendations will help you set up an effective and enjoyable remote working environment for all your employees:

### Cloud-based

The most common challenge of remote working is having access to the exact same documents and information as in the office. With a cloud-based solution your employees can access anything from absolutely, anywhere.

### All-in-one workspace

Remote working relies heavily on communication, so a tool that enables voice, video, messaging, presence, audio conferencing, mobility and team collaboration from a single application, is a must.

### Meetings

The right meeting solution will transform remote interactions into hassle-free collaborations and will seem like everyone's working from one room.

### Mindset

One key thing that underpins all the tech, is the culture, the mindset and the behaviour of the employees. As the employer you can enable then in the best way possible, and encourage a culture that embraces the flexible mindset of maintaining productivity, from anywhere.

## Britannic Technologies and Mitel have the solution!

If you don't currently have adequate WFH capabilities, this shift might seem like a challenge, but Britannic Technologies is in a great position to help you facilitate a remote working environment for all your employees, with Mitel's remote working solution - MiTeam Meetings.

MiTeam Meetings is just one super solution from Mitel's collaboration suite which enables businesses to facilitate a remote working set up, that's as effective as being in the office!

Launched from MiCollab, MiTeam Meetings is designed to help businesses work more efficiently, enhancing workplace communications with faultless transitions between telephony, video and chat capabilities, offering an engaging and interactive, remote collaboration experience - regardless of user location.

- Improve collaboration and connectedness with your team.
- Unify disconnected communication channels with a single application to simplify collaboration.
- Reduce the operational cost incurred from managing multiple communication tools.

So, no matter where your employees are, or what devices they're using, you can rely on Mitel to keep everybody connected and productive.

Embracing a remote working culture and mindset sooner rather than later, might be the answer to help avoid possible downtime and loss of revenue during unforeseen circumstances but it also paves the way for the workforce of the future.

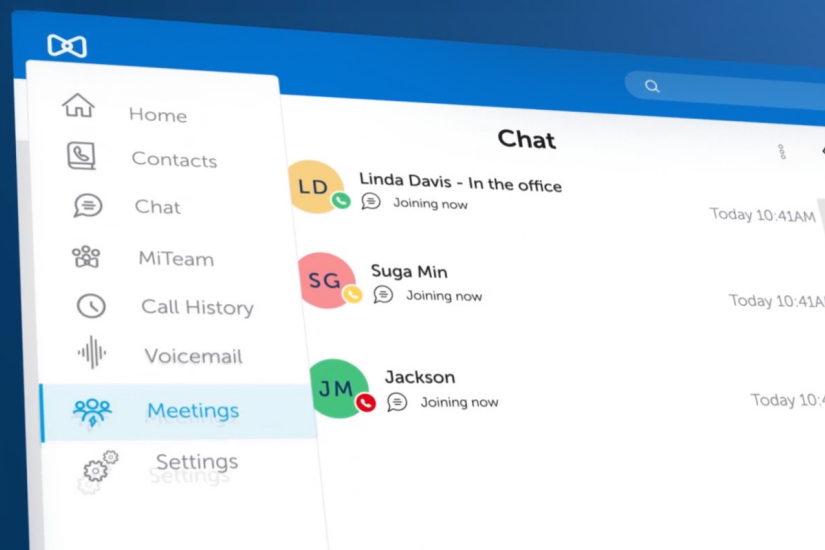
## MITEAM MEETINGS FREE 6-MONTH TRIAL

The great news is that Britannic Technologies can offer you MiTeam Meetings completely free, **on a 6-month trial basis!** So, if you're already on MiCollab 9.1 or higher, sign up for your free trial now and set up a live video meeting today!

### MITEL TEAMWORK

For the MiCloud Connect user, Britannic Technologies also offer Mitel Teamwork, a collaborative web and mobile application which will enable your teams to be more productive, whether they're in the office or on the go.

If you'd like to learn more about Mitel's remote working solution - Teamwork, MiTeam Meetings or receive more details around the free trial, please do call **Britannic Technologies on 01483 242526.**



Terms and Conditions Apply. Offer ends 30 June 2020.

“ Britannic continue to be a key strategic partner of Markerstudy Group. It is the bringing together of best in class unified communication providers and turning them into world class solutions that separates you from the rest. Exciting times!

Dan Fiehn, CIO  
Markerstudy Group

## We're Your Partner for the Future

With Britannic, you'll discover the possibilities of technology, connect people, deliver resilient ICT services to desktops and mobiles, and develop your cloud or on-premise platform with application integrations that make every conversation easy, personal and productive.

To design your best solution and ensure technology adoption, we involve all project stakeholders from the start. Then we deliver and develop in line with our agreed plan. And it doesn't stop there; once we've delivered the plan, we'll focus on how it evolves with your digital transformation journey.

# THE SOLUTIONS PEOPLE BRITANNIC IS THE TECH PARTNER FOR YOU.

When it comes to delivering disruptive ICT services for your organisation, it is as much about choosing the right technology partner as it is about choosing the right communications technology. You'll love working with Britannic for our great service, expert technical skills and a real hands-on approach to solving complex ICT challenges, but above all you will buy into our shared vision for the future.

Our expertise lies in finding creative solutions to even the most challenging of business problems. Its' not just about technology in isolation, it's about the whole innovative ecosystem, the culture and the change management.

Whether you need a technology partner that develops your integrated services for the future, or you'd like to move to a Managed Service Provider that takes ownership of your communications platform and network maintenance, with Britannic you get one team that does both.

We've worked with Mitel since 2002 and experience our partner's developments first-hand. That's how we know Mitel technology inside and out. That's also why our customers get the smoothest maintenance support and an early glimpse into the future of workplace technology. Our Mitel services build on leading technical skills, award-winning integration capability, added value, and a portfolio of digital transformation applications. Complemented with a personal approach and commitment to customer care. That's why businesses partner with us.

## The Britannic Way

### Your Team

With vendor-trained and accredited Engineers, PRINCE 2 Project Managers, our own IT Development Team and a dedicated Account Manager we build an Account Team around you that seamlessly extends your IT resource. We're around to help and share our knowledge.

### Your Guide

Your Account Team guides you through our onboarding process and all platform development projects with a clear project plan, ICT road map, workshops for IT and Business Leaders, pilots and training sessions that encourage user adoption. We closely work with all project stakeholders from start to success.

### Your Doers

Drawing on deep technical and project management skills, we deliver on our agreements fast and with predictable outcomes. We keep you up to date, hold regular service reviews and act on feedback. ISO accredited processes for Quality Management, Information Security and Business Continuity back our own operation.

### Plain Sailing

Our proactive service team and tailored SLAs ensure that you always get the best performance out of your solution with 99.999% SLA uptime, 24x7 monitoring & support, 95% remote fix rate, plus regular system performance reviews and ongoing technology guidance.

### Mitel Platinum Partner

Our Platinum Partner badge is your insurance that our solution, implementation and support services live up to Mitel's strict quality standards. Our close partnership gives you access to a wealth of technical resources and ideas. You can meet the Mitel team and tap into their knowledge at our joint technology briefings.

### Innovation Power

We have released 20+ product innovations that complement Mitel's solutions and make integration with your business applications simple. On top of that, partnering with the smartest heads in the industry allows us to bring new applications, innovative middleware and connectivity services to your business.