

# MiTEAM MEETINGS

Real-time video collaboration across time zones and geographies

## Key Benefits

- Expand team interactions beyond the physical confines of your organization to include workers, partners and customers from anywhere around the globe.
- Unify disconnected communication channels with a single application to simplify collaboration.
- Reduce the operational cost incurred from managing multiple communication tools.
- Increase the value and productivity of your employee's meetings
- Scale up and down to fit your business needs with a dynamic cloud infrastructure



Meetings are more productive when employees can transition between chat, voice and video seamlessly on a single cloud application.

For workers to be successful, they need to be able to communicate and collaborate effortlessly as if they are in the same room—especially if they can't be.

Your employees want to make their meetings more productive. On average, employees spend more than a third of their work days stuck in meetings. While many consider them valuable, meetings simply aren't productive. Part of the reason for this is that your employees have one tool to chat, one tool to talk, and a separate one for real-time video collaboration. These

disconnected communication channels create a loss of information, delayed decision-making and unnecessary misunderstandings.

## Bridge the communications gap

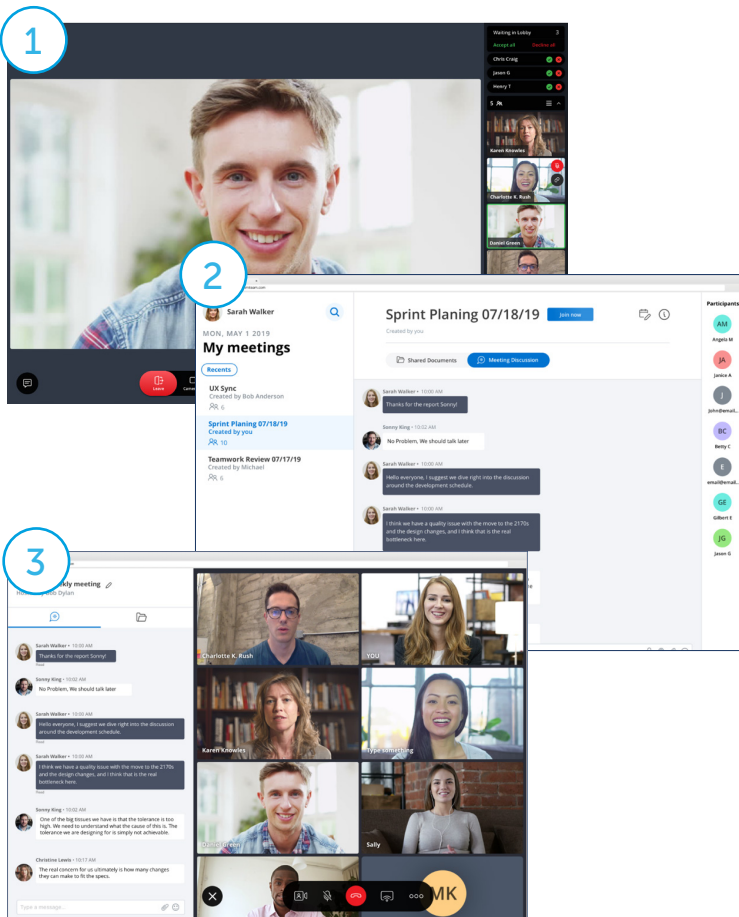
MiTeam Meetings is a multi-party video solution designed for those who want to work more efficiently and enhance workplace communications with seamless transitions between voice, video, and chat capabilities to offer a true collaboration experience.



Reduce the friction created by switching between disjointed communication tools. MiTeam Meetings delivers an end-to-end, turnkey solution contained in a single application that is fully integrated with your Mitel infrastructure and maximizes the productivity of your employees' meetings.

## Key Functionality

- Schedule meetings in advance with calendar integrations
- Start live video sessions in seconds from a chat or call
- Get a complete view of everyone in the meeting with 16-person multi-pane viewing
- Grant center stage to presenters with active speaker windows
- Display and whiteboard ideas in real-time with screen sharing
- Send important meeting documents through file sharing
- Keep track of important discussions with persistent chat logs



### 1 Meaningful Interactions, Anytime, Anywhere

Engage in immersive and interactive conversations no matter the time or place.

### 2 Make The Most Of Every Meeting

Ensure that every meeting is productive with real-time chat logs, screensharing and file transfer.

### 3 Talk, Chat and Video. All In One Place

Take part in a seamless collaboration experience with fluid transitions between voice, video, and chat all contain within a single solution.

**TALK TO THE SOLUTIONS PEOPLE**

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“ Britannic continue to be a key strategic partner of Markerstudy Group. It is the bringing together of best in class unified communication providers and turning them into world class solutions that separates you from the rest. Exciting times!

Dan Fiehn, CIO  
**Markerstudy Group**

# THE SOLUTIONS PEOPLE BRITANNIC IS THE TECH PARTNER FOR YOU.

When it comes to delivering disruptive ICT services for your organisation, it is as much about choosing the right technology partner as it is about choosing the right communications technology. You'll love working with Britannic for our great service, expert technical skills and a real hands-on approach to solving complex ICT challenges, but above all you will buy into our shared vision for the future.

Our expertise lies in finding creative solutions to even the most challenging of business problems. Its' not just about technology in isolation, it's about the whole innovative ecosystem, the culture and the change management.

Whether you need a technology partner that develops your integrated services for the future, or you'd like to move to a Managed Service Provider that takes ownership of your communications platform and network maintenance, with Britannic you get one team that does both.

We've worked with Mitel since 2002 and experience our partner's developments first-hand. That's how we know Mitel technology inside and out. That's also why our customers get the smoothest maintenance support and an early glimpse into the future of workplace technology. Our Mitel services build on leading technical skills, award-winning integration capability, added value, and a portfolio of digital transformation applications. Complemented with a personal approach and commitment to customer care. That's why businesses partner with us.

## We're Your Partner for the Future

With Britannic, you'll discover the possibilities of technology, connect people, deliver resilient ICT services to desktops and mobiles, and develop your cloud or on-premise platform with application integrations that make every conversation easy, personal and productive.

To design your best solution and ensure technology adoption, we involve all project stakeholders from the start. Then we deliver and develop in line with our agreed plan. And it doesn't stop there; once we've delivered the plan, we'll focus on how it evolves with your digital transformation journey.

## The Britannic Way

### Your Team

With vendor-trained and accredited Engineers, PRINCE 2 Project Managers, our own IT Development Team and a dedicated Account Manager we build an Account Team around you that seamlessly extends your IT resource. We're around to help and share our knowledge.

### Your Guide

Your Account Team guides you through our onboarding process and all platform development projects with a clear project plan, ICT road map, workshops for IT and Business Leaders, pilots and training sessions that encourage user adoption. We closely work with all project stakeholders from start to success.

### Your Doers

Drawing on deep technical and project management skills, we deliver on our agreements fast and with predictable outcomes. We keep you up to date, hold regular service reviews and act on feedback. ISO accredited processes for Quality Management, Information Security and Business Continuity back our own operation.

### Plain Sailing

Our proactive service team and tailored SLAs ensure that you always get the best performance out of your solution with 99.999% SLA uptime, 24x7 monitoring & support, 95% remote fix rate, plus regular system performance reviews and ongoing technology guidance.

### Mitel Platinum Partner

Our Platinum Partner badge is your insurance that our solution, implementation and support services live up to Mitel's strict quality standards. Our close partnership gives you access to a wealth of technical resources and ideas. You can meet the Mitel team and tap into their knowledge at our joint technology briefings.

### Innovation Power

We have released 20+ product innovations that complement Mitel's solutions and make integration with your business applications simple. On top of that, partnering with the smartest heads in the industry allows us to bring new applications, innovative middleware and connectivity services to your business.