



March 17, 2020

RE: COVID-19 Communication

Dear Valued Client,

The current COVID-19 pandemic is affecting our lives, loved ones, and businesses more and more each day. Our thoughts are with those who are sick, those who are caring for the sick, and those impacted by the virus and global climate. Due to widespread nature of COVID-19, we want to provide communication about what Choice Screening is doing to support our clients during this health crisis.

**Built-In Measures:**

- Choice Screening has dedicated ourselves to developing products and systems with sustainability and accessibility in mind. As such, we are positioned with strength and resiliency to handle times like these.
- We have built a strong network of digital channels to provide the trusted information you have come to expect in our services. As a result, we are able to continue to provide our services without interruption through this uncertain time.
- Our ongoing commitment to protecting personal data, and providing secure digital, and physical work environments, allows for the flexibility of an ever-changing environment. A few of these safeguards include;
  1. Multiple layers of cybersecurity
  2. Remote security, compliance and management monitoring systems on all computers
  3. A robust security team to maintain secure physical work sites, and continual risk and safety monitoring of all electronic systems.
  4. Secured servers and strict electronic access control.

While we will continue to be here to support your business during this pandemic, there will be some factors outside of our control. There have been court closures due to the spread of COVID-19, and we expect more courts to follow suit. We will use all resources available for external access to continue timely results and continue to be creative in providing solutions to your business need.

Additionally, [LabCorp](#) and [Quest](#) continue to test as normal and have advised those at risk for COVID-19 to not visit their facilities. There are no delays for drug and alcohol testing at this time, but this could change in the coming weeks.

Rest assured that no matter how COVID-19 progresses in the coming days, you have found a trusted partner equipped and prepared to help you sustain your business during these difficult times.

Please do not hesitate to reach out directly to your account representative, or to our service department. We are ready to answer your questions and bring clarity to your concerns. [customerservice@choicescreening.com](mailto:customerservice@choicescreening.com) or 1.877.929.7878

Matthew Mitchell & The Choice Screening Family