

ZOOM Expert Technical Training

Why attend?

This course is only open to ZOOM Certified Professionals, who have passed the Professional course's certification exam. Students will acquire a deep technical understanding and mastery of ZOOM products.

Course details

- ZOOM International HQ, Karolinska 650/1, Prague, Czech republic
- November 4-8, 2019, 5 days (Monday 9AM - Friday 5PM)
- ZOOM Quality Management Suite 6.x, Cisco UCCE and UCCX
- Capacity: max 6 attendees
- Trainers: Technical Consultants and Support Engineers
- Attendees: Successful attendees of our technical courses from the past
- This course is valid for the support lifetime of 6.x version.
- List price: 2500 USD

What you'll learn

- Review of recording principles and supported platforms
- Modules - functions, inter-module communication, ports
- Configuration files
- Log files
- Database schema description
- Cluster Deployment - assessment
- Troubleshooting - different scenarios, error messages
- PCI-DSS troubleshooting
- Database maintenance
- Patching - rpm installation, jar files implementation as Developer Compile
- Debugging - log level, log rotate
- Upgrades - upgrade script, migration tool, log running script, rollback, backup / restore configuration
- High Availability deployment

In order to confirm the spot, we need to receive your PO and signed copy of ZOOM Training Conditions.

If you have any questions, please do not hesitate to contact us directly at veronika.perutkova@zoomint.com.