

# ZOOM Professional 1

## Technical Training

### Why to attend?

This course is intended to enable engineers with no prior experience of working with ZOOM products to conduct the most frequently occurring types of installations and handle the most common service requests.

### Course details

- duration 5 days, in ZOOM HQ in Prague, Karolinska str. 650/1
- **June 17 - 21, 2019 - from Monday 9 AM till Friday 5 PM**
- ZOOM Quality Management Suite 6.x, Cisco UCCE and UCCX
- Trainers: ZOOM Technical Consultants and Support Engineers
- Attendees: Professional Service, Support Engineers
- This course is valid for the support lifetime of 6.x version
- Price 2.500,-USD per person/course

### Schedule

- DAY 1**
  - Introduction to Linux
- DAY 2**
  - ZOOM Product portfolio
  - Modular architecture
  - Deployment types
  - CUCM configuration
  - Single server configuration
  - Web interface introduction, including licensing, user structure etc.
- DAY 3**
  - Cisco CC integration
  - Live Monitoring, Screen Capture
  - Key manager
  - Cluster configuration, part 1
- DAY 4**
  - Cluster configuration, part 2
  - Replay server configuration
  - Media life cycle management
- DAY 5**
  - Key Manager in cluster
  - Backup scripts ( database and configuration )
  - Upgrading ( minor upgrade using upgrade scripts )
  - Monitoring using Nagios
  - Certification Test

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In order to confirm the spot, we need to receive your PO and signed copy of ZOOM Training Conditions. If you have any questions, please do not hesitate to contact us directly at [veronika.perutkova@zoomint.com](mailto:veronika.perutkova@zoomint.com).