

ZOOM Integration Expert Technical Training

Why attend?

This course is only open to ZOOM Certified Experts, those who have passed the Expert course's certification exam. Students will acquire a deep technical understanding of the ways to integrate ZOOM products with 3rd party.

Course details

- ZOOM International HQ, Karolinska 650/1, Prague, Czech republic
- May 13 - 17, 2019, 5 days (Monday 9AM - Friday 5PM)
- ZOOM Quality Management Suite 6.x, Cisco UCCE and UCCX
- Capacity: max 6 attendees
- Trainers: Technical Consultants and Support Engineers
- Attendees: Successful attendees of our technical courses from the past
- This course is valid for the support lifetime of 6.x version

What you'll learn

- Database structure deep dive
- Key Query structure
- Custom script creation
- Apache Solr integration
- Swagger API
- Speech Analytics API
- Zapier API integration
- Custom CRM integration
- Cisco Finesse integration
- Kubernetes and Docker containers

In order to confirm the spot, we need to receive your PO and signed copy of ZOOM Training Conditions.

If you have any questions, please do not hesitate to contact us directly at veronika.perutkova@zoomint.com.