

Strategy and Design Services



Are you looking for a way to bridge the gap between enterprise telephony and unified communications, or simply seeking to improve productivity throughout your enterprise? It's time to consider Continuant Managed Services. Whether you've been a Continuant customer for years, or you are looking at our services for the first time, we can offer your business the tools you need to move into the future of communications with our Strategy and Design team.



- Discovery & Analysis
- Architecture & Design
- Implementation
- Deployment
- Training

Your vertical, your system, your enterprise. The Strategy and Design team has the knowledge of business and the expertise in systems to help unlock the potential that truly seamless unified communications can bring to your enterprise. Continuant provides expert consulting and design for leading manufacturers in verticals including healthcare, manufacturing, education, government, and retail.

Discovery & Analysis. As a first and crucial step to a successful deployment, we embark on a deep discovery process. This includes learning all about your business and the competitive landscape that surrounds it. We'll identify how user adoption of new technologies will help your team communicate and execute more effectively. We will take an inventory of your existing equipment, hardware, and software, and assess the performance of your network infrastructure in preparation for design phases.

Architecture & Design. We will create a low level design that details the breadth of design considerations specific to achieving your business goals. We work with you to develop a plan, including the project timeline, network

and technology modifications, and financial considerations such as Return on Investment (ROI) and Total Cost of Ownership (TCO).

Implementation. You get to take a test drive in this next critical step. Our engineer teams conduct proof-of-concept prototyping of your infrastructure, and stand it up in our Unified Communications Collaboration Center (UC3), where testing of the network, interoperability, quality, and more is presented to you – hands-on.

Deployment. During the deployment phase, our engineers oversee every change to network infrastructure elements in order to eliminate inefficiencies, develop backup and contingency plans, and ensure a risk mitigation strategy is in place – the keys to a successful deployment.

Training. End-user training can make or break a deployment. We'll ensure that post-deployment training for end users, and even system administrators, is a top consideration. Trainings are performed by our Engineers and Project Managers.

Learn more at
www.continuant.com/service/strategy-design