

CUSTOMER GUIDE

DUAL FACTOR - SOCIAL MEDIA

WHAT IS THE PURPOSE FOR DUAL FACTOR?

The purpose is to add an additional layer of security to the authentication process. Instead of only entering a password to log in, you'll also enter a code or use a security key. This additional step helps make sure that you, and only you, can access your account.

HOW TO CONFIGURE 2FA FOR POPULAR SOCIAL MEDIA APPS

Facebook(Mobile)

1. Open the App
2. Select the menu icon in the lower right-hand corner
3. Scroll down to Settings & Privacy > Settings > Security > Security & Login > Two-Factor Authentication > Chose Text Message (SMS)

Facebook(Computer)




1. Login to Facebook.
2. Select the menu icon in the top right-hand corner
3. Scroll down to the Help & Settings section > Settings > Security > Security & Login > Two-Factor Authentication > Chose Text Message (SMS)

Instagram (Mobile)

1. Open the App
2. Select the person icon in the lower right-hand corner then the menu icon in the upper-right
3. Select Settings > Security > Two-Factor Authentication

Instagram (Computer)



1. Go to your profile and tap .
2. Tap  Settings.
3. Tap Security > Two-Factor Authentication.
4. Tap Get Started.
5. Tap  next to Text Message.
6. If your account doesn't have a confirmed phone number, you'll be asked to enter one. After entering the phone number, tap Next.

LinkedIn (Mobile)

1. Open the App
2. Select your profile icon in the upper left-hand corner and view profile
3. Select the settings icon in the upper right-hand corner
4. In the upper menu select Privacy > Two-step verification
5. Enable two step authentication by selecting the mobile sms message in the drop down section.
6. Provide the mobile code for verification

LinkedIn (Computer)

1. Login to LinkedIn
2. Select the down arrow right below your profile icon in the upper right-hand corner and select "Settings & Privacy" under the Account section of the drop down
3. A new tab/window will pop up. Navigate to the Account section.
4. Under Login & Security scroll down to Two-step verification
5. Enable two step authentication by selecting the verification method of "Via phone number (SMS)".
6. Provide the mobile code for verification

Twitter (Computer and Mobile)

1. In the side menu, click **More**, then click **Settings and privacy**.
2. Click on your **Account** settings and click **Security**.
3. Tap **Two-factor authentication**.
4. There are three methods to choose from: **Text message**, **Authentication app**, or **Security key**.

To sign up via text message:

1. Click the checkbox next to **Text message**.
2. Read the overview instructions, then click **Next**.
3. Enter your password, then click **Verify**.
Note: If you don't already have a phone number associated with your account, we'll prompt you to enter it. Additionally, you can choose to deselect the option to allow your existing contacts to find you on Twitter.
4. Now we'll ask you to enter the confirmation code we sent you via text message. Type in the code, you'll see a confirmation screen with a backup code. We recommend you store a screenshot of the code in case you need it for future use. This will help you access your account if you lose your mobile phone or change your phone number.



5. Click **Got it** when you're finished with this screen.

Now, when you log in to your account on twitter.com, Twitter for iOS, Twitter for Android, or mobile.twitter.com, a six-digit code will be text messaged to your phone to use during login.