

# RETURN TO TRAVEL



We are making adjustments to the Delta experience in order to ensure that when we fly together, you can do so confidently. Here's what to expect:

## AN ELEVATED STANDARD OF CLEAN:

We're committing to clean for the long haul with practices like:



### Sanitizing

We are expanding electrostatic spraying to all aircraft before departure



### Air Filtration

We have advanced air filtration systems known as HEPA filters, which extract more than 99.999% of viruses



### Cleaning Checklists

We're following an extensive cleaning checklist to ensure everything is clean before every flight

## PEACE OF MIND AT EVERY STEP OF THE TRAVEL JOURNEY:

### At the Airport

We've made enhancements to our airport procedures to ensure we provide you with peace of mind from the very start of your journey:



Extra focus on cleaning high traffic areas such as ticket counters, kiosks, gates, jet bridges and baggage claim areas



For everyone's safety, customers and employees are required to wear face coverings throughout the travel journey<sup>1</sup>



Delta Sky Club® operations are being consolidated and we are temporarily discontinuing shower service and scaling back our food and beverage for your well-being

### Before Your Flight and Boarding

We're changing our policies to make space for safer travel:



Pausing automatic, advance Complimentary Upgrades and processing available upgrades at the gate



Middle seats are blocked on all flights. On smaller aircraft, select window and aisle seats will be blocked.



Boarding from the back of the plane to the front to limit passenger interaction

### On Your Flight

We've made adjustments to the onboard experience in order to reduce touchpoints:



Non-essential materials, including Sky magazine, will be removed from seat-back pockets on all aircraft



Offerings are pared down to only essential food and beverage options



Customers in all cabins will now receive their own personal snack bags with sani-wipes on domestic flights

<sup>1</sup>Exceptions apply. See [news.delta.com/facecoverings](https://news.delta.com/facecoverings) for more information. Subject to change; accurate as of May 6, 2020. See [delta.com/coronavirus](https://delta.com/coronavirus) for the latest updates. ©2020 Delta Air Lines Inc. 20-03-GS9405.