

8x8 Virtual Office

Reliable, Scalable and Affordable



8x8 Virtual Office is a complete business phone system that delivers outrageously affordable, incredibly advanced business phone service over your Internet connection.

Cloud-based Business Phone Service

8x8 Virtual Office

When was the last
time you were
excited about your
phone system?

With 8x8 you will be!



Move up to the cost and performance advantages of 8x8 Virtual Office business phone service.

Virtual Office answers the call for your company to save serious money on business phone service—all while delivering enterprise-class features to your fingertips. With Virtual Office, you get all the business features that Fortune 500 companies have come to know and appreciate, including an auto attendant, corporate directory, music-on-hold, conference bridge and more.

Local, long distance and international calls are more cost effective because we leverage the power of Voice over Internet Protocol (VoIP) to reduce costs for you. We deliver our phone services and features right over your Internet connection. Because it's all in the cloud, customers typically save up to 90% off the start-up costs of traditional premises-based PBX systems and up to 50% off monthly phone bills.

Find a perfect fit with Virtual Office calling plans

8x8 Virtual Office provides flexible, affordable service plans that you can mix and match to suit the calling needs of your employees.

Voice service plans

Virtual Office Basic Metered — Service Only (normal calling tariff applies).

Virtual Office UK — 1000 minutes to both UK Landline and Mobile.

Virtual Office Professional — Unlimited calls to both UK Landline and Mobile.

Virtual Office Premium — Unlimited calls to both UK Landline and Mobile, along with international calling to over 40 popular locations in Europe, Asia, Latin America and the Middle East.

Get down to business with advanced features

The Virtual Office solution delivers all the “big business” calling features you will likely ever need. The kind of features most other providers charge extra for.

A good example is our 24/7 [Auto Attendant](#) which answers calls to your

Do it your way

8x8 Virtual Office works just the way you do. Use your computer for everything? Grab a headset with microphone and you can make and take your calls phone-free. Like to have a phone at your desk? Our sleek IP phones are loaded with features. Always on the go with your mobile phone? With [Virtual Office Mobile](#), you can make calls from your iPhone, iPad or Android phone using your 8x8 calling plan and caller ID.

Geographic freedom and scalability

With 8x8 Virtual Office, you can seamlessly connect all your employees under the same phone system. Remote workers and offices are just an extension away. You can also choose [virtual phone numbers](#) in other area codes. These give you a local presence in the locations of your choice, allowing people to make virtually free “local calls” to your business. Or make it convenient for callers to connect with you with [free phone numbers](#).

business, then directs them to the right extension. You can record your own messages, or use our professional recording services.

And, when your team leaves the office, Virtual Office makes it easy for them to stay connected. With [advanced call forwarding](#), calls are forwarded to alternate numbers such as a cell or home phone, until the person can be reached. And when someone is unavailable to take the call, our business-class [voicemail](#) system will reliably record all messages.

Even when everyone is spread out across the country or around the world, Virtual Office brings them together through easy conference calling. Simply use the included [conference bridge](#) to get everyone talking on the same call—all at no extra charge.

Virtual Office phone service includes:

BUSINESS FEATURES

- Unlimited local and long distance calling on select plans
- Auto attendant for dial-by-name, extension and company directory
- Hunt groups
- Conference bridge
- Music/message on hold
- Extension dialing
- Keep existing business, free phone, and fax numbers

USER FEATURES

- Direct number
- Business-class voicemail
- Advanced call forwarding
- Low international calling rates
- Intercom
- Call forward/call transfer/call waiting
- 3-way conferencing
- Caller ID/caller name display
- Virtual Office Online dashboard
- Call log
- Do Not Disturb (DND)
- Integration with Salesforce, Outlook, ACT! and NetSuite
- Mobile apps



Virtual Office grows with your business

When you need additional service or features, 8x8 Virtual Office business phone service is more than ready. Add phone extensions as new employees come on board or new capabilities as demands increase, or add [call queuing](#) to better manage and distribute incoming calls. Plus, with our convenient online [Account Manager](#), it's quick and easy to manage your 8x8 phone service for your whole company.



In addition, your extension users each get an online dashboard, [Virtual Office Online](#), to easily use and manage their features.

With Virtual Office Online, your users can view call history, manage voicemails, update call forwarding settings, make calls from their PC and more.

With 8x8, it just works better

8x8 is a leading provider of communications and collaboration services in the cloud to medium and enterprise businesses. With more than 90 US patents to our name, 8x8 Virtual Office is based on technology that's built to last.

"We have over 25 remote locations all using 8x8, and before, we were not a team."

Now, we can connect with ease, and our phone bill has gone down by 60%, and communications has improved by 200%."

Sarah C.
Director of Operations
Wireless Communications Company

Gartner Magic Quadrant Leader

Unified Communications as a Service, Multiregional

Infonetics
RESEARCH

8x8 named
the #1 hosted
VoIP provider

**FROST &
SULLIVAN**

**Customer Value
Leadership Award**

Hosted VoIP and Unified Communications Service

Enjoy big business phone features for a fraction of the cost

Find out how 8x8 Virtual Office can help your business increase productivity and reduce costs. Call: **01553 666111** or visit: www.cranberry.co.uk



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