



Case Study: Yamanto Family Practice

Brother provides a balanced deployment strategy to QLD GP Clinic.



The customer

Yamanto Family Practice is a committed and caring GP clinic with a strong interest in health promotion, disease prevention and the diligent care of those with chronic conditions. Providing a comprehensive range of services including women's health, men's health, vaccinations, health assessments, mental health, chronic disease management, skin checks and minor surgeries, Yamanto Family Practice services a wide range of patients in the Yamanto, QLD area and rely on technology to improve their workflows and healthcare service delivery. With 8 employees at the clinic, it is a busy and growing business. For more information, visit www.yamantofamilypractice.com.au

The challenge

Being a newly set up business, Yamanto Family Practice required a high quality printing and scanning solution that could be integrated seamlessly with their clinical applications such as Best Practice Software. The requirements were to print prescriptions, reports and to scan a high volume of clinical information from devices that fit within their budget, provided high quality results and were easy to use.

The solution

Brother Authorised Partner, Rend Tech Associates, inspected the site and undertook a full audit to determine Yamanto Family Practice's requirements. It was clear that a Multi-Functional device was required in the reception area to manage versatile front desk requirements (printing, copying, scanning and faxing). The Brother MFC-L5755DW was installed due to its ability to meet the high volume demands of the reception area. Additionally, each of the five practice rooms required a printing solution for prescriptions, reports and patient education resources. Five Brother HL-L5200DW monochrome printers were fitted throughout the rooms which were each scaled up with two additional paper trays (LT-5500). This provided extra paper storage and the ability to print different types of documents from the one device, which assisted with reducing administration time. Furthermore, with a high amount of paperwork requiring digitisation, a document scanner was required to enable a more efficient workflow. The Brother ADS-2800W was installed in the reception area to meet this need.



Rend Tech Associates tested all of the equipment and were able to confirm seamless compatibility with Best Practice Software. They also found that due to the wireless printing and scanning capabilities of the devices, the clinic didn't need to invest further into upgrading the existing wiring and cabling infrastructure.

The products:

PRODUCT	MODEL NAME	QUANTITY
MONOCHROME MULTI-FUNCTION CENTRE	MFC-L5755DW	1
MONOCHROME PRINTER	HL-L5200DW	5
ADDITIONAL PAPER TRAY	LT-5500	10
DOCUMENT SCANNER	ADS-2800W	1

The benefit

Yamanto Family Practice now has a standardised printing and scanning fleet across the entire clinic with the assistance of Brother's balanced deployment strategy. The staff have been trained to effectively use the hardware which has assisted in increased productivity and reduced administration downtime. Yamanto Family Practice has also found their running costs have reduced due to streamlining hardware using common consumables throughout the clinic.

“By opting to use the Brother printing and scanning solution for our medical practice, we were able to maximise the efficiency of the operational workflows whilst at the same time ensure that we have a reliable solution which meets our expectation and budget.”

Dr. Youseff Khammar, Principal GP, Yamanto Family Practice.

Contact us

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