

# Allscripts/McKesson Services

## Bringing Decades of Support and Optimization Experience

### Practice Summary

#### Enterprise

- Allscripts ED
- Paragon
- Revenue Cycle Solutions
- STAR
- Sunrise Clinicals

#### Specialty & Workflow

- Allscripts PRO EHR
- Diagnostic Imaging
- Emergency
- Enterprise Scheduling
- Finance
- Human Capital Management
- Intelligent Coding
- Laboratory
- OneContent™ Document Management
- Pathology
- Pharmacy
- Physician Portal
- Radiology
- Supply Chain
- Surgery

#### Enterprise Intelligence

- Capacity Management
- Healthcare Analytics
- Population Health Management

#### RelayHealth

- Clinical Solutions
- Financial Solutions
- Patient Portal

## ROI Healthcare Solutions Expertise

ROI Healthcare Solutions, LLC has extensive experience with Allscripts/McKesson solutions. Our project managers, consultants, and analysts bring decades of practical experience that is invaluable when it comes to support and optimization. When you partner with ROI, we become more than just a consulting partner. We act as an extension of your existing team serving to help you realize the greatest possible value from your IT investments. No matter what consulting role you need filled, we can provide the quality Allscripts/McKesson consultants necessary to support your health organization.

## Service Offerings

- Legacy Application Support
- Go-Live Support
- Project & Program Management
- Deployment Plans
- EHR Migrations
- Implementation & Upgrades
- Clinical Documentation Assessment
- Revenue Cycle Optimization
- Regulatory Needs
- Meaningful Use
- Process & Workflow Optimization
- Clinical Workflow Definition
- Integrated Testing
- CPOE Order Set Development
- Custom Reporting
- Security Recommendations
- Release & Upgrade Planning
- Conversions & Interfaces
- End-User Training Development & Delivery
- 24/7 Help Desk



## Detailed Methodology

With a methodology honed over years of deploying Cerner solutions, ROI consultants orchestrate the strategic planning, implementation, and support of your solutions. Our methodology guarantees you the strict standards when leading your project and, therefore, **increases the likelihood of your success.**

However, we also recognize that projects in different environments and of different types require variations of the basic Project Management principles and as such ROI will **adapt its methodology to your needs** and the demands of your project: whether you need some guidance in project management or a more detailed approach to implement new software, what matters is that you get the results you expect.

Plan	Design	Build	Test	Deploy
<ul style="list-style-type: none"> <li>Finalize Scope</li> <li>Timeline</li> <li>Project Plan</li> <li>Communication Plan</li> <li>Resource Plan</li> <li>Training Plan</li> <li>Technical Infrastructure</li> <li>Customizations</li> </ul>	<ul style="list-style-type: none"> <li>Gap Analysis</li> <li>Application Specifications</li> <li>Technical Specifications</li> <li>Data Migration Requirements</li> <li>Security</li> <li>Test &amp; Production Hardware</li> <li>Workbooks</li> </ul>	<ul style="list-style-type: none"> <li>Install Software</li> <li>Configure Applications</li> <li>Deploy OVA Templates</li> <li>Migration &amp; Storage</li> <li>Test Plans</li> <li>Training Materials</li> <li>Functional Testing</li> </ul>	<ul style="list-style-type: none"> <li>Integration Testing</li> <li>Migration Validation</li> <li>Performance Testing and Tuning</li> <li>Go-Live Plan</li> <li>Support Plan</li> <li>End User Training</li> </ul>	<ul style="list-style-type: none"> <li>Execute Cutover to Production</li> <li>Environment Migration</li> <li>Performance Monitoring</li> <li>Go-Live Support</li> <li>Post Go-Live Review and Transition</li> </ul>

### The Return On Your Investment

ROI was recognized as Best in KLAS within the 2019 Partial IT Outsourcing category with a score of 95.7, based on our application support delivery. Our core offerings center around project management, legacy support, application management/shared services, data migration/extraction, and decommissioning services. Our proven methodologies are applied to create smooth transitions of people, processes, and systems for healthcare providers across the country.

