

# Infor v10 Upgrade

## Financial System Audits, Optimization, and Cleanup Efforts to Support Infor v10 Upgrade

### CLIENT ENGAGEMENT RESULTS

## Seasons Hospice

5th Largest Community-based Hospice Provider with facilities in 19 states

### Client's Challenge

- The client was an Infor user for 6 years. The strategic vision involved transitioning to the Cloud, in order to leverage new functionality and technology in Infor ERP v10.
- Core benefits of this decision were expected to improve their disaster recovery, reliability, and scalability of systems while maintaining a lean IT support staff and predictable cost model.

### ROI's Solution

- Upgrade from Infor Lawson version 9.01 to version 10.
- Migrate from on premise solution to Infor Cloud.
- Implement new security platform.
- Redeploy existing process flows to Cloud.
- Redeploy financial dashboards, and custom reports to Cloud.

### Project Outcomes

- Successfully upgraded to Infor v10 Cloud within 5 months.
- Migrated 45 Gb database to Cloud.
- Transition 50+ users to new security platform.
- Moved multiple interfaces, dashboards, and dozens of reports to the Cloud.
- Provided secured external access to Lawson for LBI and Process Automation approval.
- Positioned Seasons to take advantage of new Infor modules and functionality.



“ROI far exceeded the expectations we had set for them. We appreciated the way the ROI team worked collaboratively with our resources as well as Infor to get us to a successful go-live. We've worked with the ROI team in the past and definitely will do so again in the future.”

- David Schlesinger, SVP, Finance & Business Systems