

COVID-19 Digital Workflow

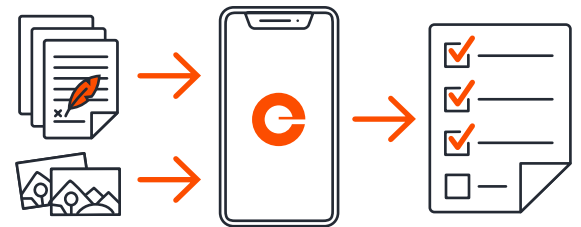
Do more remotely to protect your business. Be proactive. Be ready.

Benefits to your business



First notice of loss

1. Send Link to insured for photo and document interaction
2. Assess scope, affected areas and risk from Link
3. If required: assign to preferred partner(s)



Reporting

1. Write or review estimate
2. Settle claim or manage the repair process



Field documentation (TIPS)



1. Involve homeowners virtually wherever possible
2. Use preferred partners for on-site visits who have the right PPE
3. Write or review estimates remotely