



SCM CLAIMSPRO ANNOUNCES PARTNERSHIP WITH ENCIRCLE INC.

October 22, 2019 – ClaimsPro, Canada’s independent adjusting and claims management leader, is pleased to announce that it has entered into an exclusive agreement with Encircle Inc., a leading provider of real-time documentation and productivity tools for the insurance and restoration industries.

This partnership is the result of a new ClaimsPro initiative that uses innovative digital tools and technologies to manage lower indemnity personal property claims files with greater speed, consistency, and accuracy. Much time and research has gone into developing the new streamlined process, which will enable ClaimsPro to be better aligned with what their clients expect.

“We re-designed our processes with clients in mind,” said Lorri Frederick, President, ClaimsPro. “With our new streamlined process for managing smaller personal lines property losses, we are confident that we will exceed client expectations by not only delivering the same quality and service that they’ve come to expect, while doing so in a more efficient and comprehensive manner.”

Encircle connects all parties involved in the claims process, including policyholders, insurance companies, and restoration contractors, on one easy-to-use platform, that simplifies the process by taking previously tedious paper-based tasks and replacing them with intuitive digital tools.

“We have been working in concert with Encircle over the past 18 months, building and refining our processes,” said Jeff Sutton, Senior Vice President, Business Development, ClaimsPro. “We are now much more aligned with how insurers are transforming the way in which they adjust personal property claims with an added focus on cycle time reduction, resulting in an improved customer experience overall.”

“It’s a natural fit for our organizations to partner on this initiative,” added Paul Donald, CEO, Encircle Inc. “We are looking forward to joining forces with ClaimsPro to offer the best possible products and services to their customers.”

About ClaimsPro

ClaimsPro is an independent adjusting and claims management company that has been working with Canada’s domestic insurance market for over 30 years. With over 120 offices throughout the country, ClaimsPro provides its clients with local expertise, backed by the resources of a national company. Visit www.claimspro.ca to learn more.

About Encircle Inc.

Connecting the claims process from first notice of loss to claim closed, Encircle helps insurance companies, IAs, TPAs, and restoration contractors work collaboratively on one easy-to-use platform. Insurers, TPAs, restorers, and policyholders alike can instantly share pictures, videos, reports, sketches, and more, thereby improving communication and customer satisfaction. Discover how Encircle makes managing claims easy at getencircle.com.