

Patient Complaint Form

Must be filled out completely by director/manager upon notice of complaint.

Facility/Department: _____ Address: _____

TODAY'S DATE		DIRECTOR / MANAGER NAME		
PATIENT NAME			MRN	
DATE INCIDENT OCCURRED	TIME OF INCIDENT	HEALTH INSURANCE CLAIM NUMBER		
EMPLOYEE(S) INVOLVED IN COMPLAINT: _____ _____				
EMPLOYEE(S) WORKING AT TIME OF COMPLAINT: _____ _____				
PERSON NOTIFIED OF COMPLAINT: _____ _____				
DESCRIPTION OF COMPLAINT: _____ _____ _____ _____ _____				
CORRECTIVE ACTION: _____ _____ _____				
FOLLOW UP: _____ _____ _____				

Patient Signature

Date

Director/Manager Signature

Date