

Have questions? We have answers!

FAQS



✘ I cannot log in

:: Check spelling mistake

Make sure that you type the correct name and password (capital letters, symbols, numbers).

:: Check whether you are logging in from the correct training page

If you created your LMS account before December 2018, it is likely that your login page is nmbrs.talentlms.com

From December 2018 onwards, you are probably logging in via business-nmbrs.talentlms.com OR accountant-nmbrs.talentlms.com

:: Check whether your username is correct

We usually insert our email address as username. It is likely, though, that TalentLMS created for you a username that is only the first part of your email address, i.e. without the '@domain.com'.

✘ I cannot see the content of (one of) the courses

:: Check whether your browser is updated to the latest version

We recommend using Firefox or Chrome

:: Check whether your browser block any functional cookies that we use

✘ I cannot find the content I am looking for

:: We offer courses and content both in English and in Dutch

:: We offer longer online learning paths, described with the [FULL] tag

:: We also prepared modules covering single topics

:: Please note that some content is only available in English

I still have a question!

You can contact support via a ticket on Zendesk:

:: Submit a request in English

:: Submit a request in Dutch