



Let's Build a Strong Partnership

Presented by: Joe Shanahan



### During the webinar please use the Q&A feature located in bottom right corner of your screen!

### We will answer the questions at the end of the presentation Thank you!



# **Reseller Benefits**





Since 2002 VoIP Supply has delivered unparalleled service and expertise to over 125,000 customers worldwide.

### **VoIP Rental Program**

our Device as a Service (DaaS) rental program gives your customers the widest variety of VoIP Products for a low monthly payment!

### Hardware & Provisioning

featuring over 60 manufacturers that offer over 16,000 products and the ability to provision for you!

### **CloudSpan MarketPlace**

a single place to shop various VoIP service providers - build up your MRR and receive discounts on hardware selling through VoIP Supply

### **Fulfillment**

provisioning and professional services from multiple warehouse locations in North America; providing real-time access to manage your projects from order through delivery

### **Refresh & Reclaim**

offering certified reconditioned devices at a fraction of the cost plus offering an outlet for selling off used and excess VoIP equipment





Why Join the Fanvil Reseller Program Through VoIP Supply?

- Have access to Fanvil's latest promotion offers and new products
- Receive official support from the most experienced technical support team
- Professional training on Fanvil products
- For products sold by unauthorized online resellers, Fanvil will not recognize or offer any after-sales support

# https://www.voipsupply.com/fanvil-reseller-program



# **Company Presentation**



## **About Fanvil**

### **VoIP Communication Expert**

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Founded in 2002, HQ in Shenzhen, China. Global presence since 2012, About 200 employees,

### **Core Competency**

Hardware SIP End Points, Leading OEM phone manufacturer

- Many have seen or touched out products

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- Desk Phones, Paging Adapters, Hospitality, Video door phone, Intercoms

### **Exceeding Customer & Partner Expectations**

- Key Redirection and Provisioning services: Self and 3<sup>rd</sup> Party

Large screen, Contact Center, Android Video phones, Harmon speakers, Opus
 Two year warranty

### **Business and Technical Support**

Sample and production sales through distribution partners - Local presence in Americas



# PRODUCT PORTFOLIO



# Solution Spectrum: IP Communication and Security



Access, emergency and assistance intercom, counter intercom, intercommunication, access control



Hospitality



FDMS/FDPS

- + Auto Provision & Redirection
- + Remote Management/Edit

(M)



# SOLUTION MANAGEMENT





### **Device Redirection Service**

- + Required for "Out of the Box" deployment
- + Configure to custom Configuration Service
  - ++ SIP Account SetUp
  - ++ Custom Key(s) & firmware

## Manage Moves/Adds/Changes

- + Fanvil Phones and Intercoms
- + Three Vehicles
  - ++ FDMS (Fanvil)
  - ++ On Prem/Hosted PBX
  - ++ Third Party Provisioning



**Device Provisioning Service** 



**Device Management Service** 

# **FDPS Application Flows**

#### Downloaded config files server



# **FDPS GUI(Graphical User Interface)**

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|--|--------------------------------------|------|--------------------|---------------------|----------|
| ſ  | -anvil                               |      |                    | welcome<br>frank    |          |
|  |                                      | DEVI | CE GROUP           | LOG                 |          |
|  | Summary                              |      | Account Info       |                     |          |
|  | Total User                           | 0    | Account            | frank               | /        |
|  | Total Groups                         | 1    | Phone              |                     |          |
|  | Total Devices                        | 0    | Mobile             |                     | 2400     |
| C and and                                    |                                      |      | Address            |                     | . 8      |
|  |                                      |      | E-mail             |                     |          |
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| 6 111  | Information Settings                 |      | Modify Password    |                     |          |
| 110 :1                                       | Phone                                |      | Current Password   |                     |          |

# **FDPS Setting Up Groups/Departments/Companies**



# FDPS via RPS (PBX Engine)

#### Downloaded config files server



5 the downloaded server would send the config file named with device's mac.cfg to make provisioning. The device accepts the downloaded config file and save locally. And then apply the settings for the device system(like SIP registration).



**Deployment Location** 

6 Configured by new config Server



**Device Redirection Service** 

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**Device Provisioning Service** 



**Device Management Service** 

## **FDMS**

FDMS(Fanvil Devices Management Service), provides remote devices management service via TR069.

Manage devices through LAN or WAN to access.

FDMS can support configuration, deployment and firmware upgrade capabilities. Providing centralized platform to make real time monitoring, and management of devices.





Monitor



devices

Debug



Configure



Deploy devices



# **Device Management Alternatives**

1. FDMS(Fanvil Devices Management Service),



- 2. PBX Management GUI
- 3. Third Party:



4. Custom Configuration Server







### **Account management**



Multi level account management

Capability management for Roles

Account relationship

## **FDMS Role Management at Sub Accounts**

| Fanvil                                    |                           |                       |                      |                         | • |
|---|---------------------------|-----------------------|----------------------|-------------------------|---|
| 🕋 Home                                    | Add Role / Add Role       |                       |                      |                         |   |
| 🚳 Device Manage 🔸                         | Add Role                  |                       |                      |                         | × |
| 😋 Config Manage 🔸                         | Role Name*                |                       |                      |                         |   |
| 📕 Industry Manage 🔸                       | Feature List              |                       |                      |                         |   |
| 🔥 Alert Manage 🔶                          | All                       |                       |                      |                         |   |
| 🔅 System Manage 🔸                         | Device Basic Operate      | Device Config Operate | Device Test          | Provision Template Oper |   |
| 🍰 Account Manage 🗸                        | Private Provision Operate | Table Display Setting | Alert Notify Setting | Card Relate Operate     |   |
| (n) · · · · · · · · · · · · · · · · · · · | Overdue Data Clean        | File Management       | Fault                | Rule Management         |   |
| Account Management                        | Address Operate           | Groups                | Alert                | Admin Card Operate      |   |
| Sub Account List                          | User Card Operate         | User Operate          | Egs Log Operate      | Log Operate             |   |
| Role Management                           | Account Operate           | Role Management       | Notification         | Feedback                |   |
| 🗙 Message Manage 🔸                        | Remind Dialog             |                       |                      |                         |   |
|   |                           |                       | Cancel Sure          |                         |   |

## **FDMS** Features

Alarm Notification of failures

- Email, Web, SMS(optional)

**Device and System Logs** 

- Phone, Door access

**Door Management Monitoring and Access Control** 

- Add/Delete RFID Access Cards

Others

- Video Preview from Cameras
- Network Phone/Contact Information director access

# **FDMS Group GUI**

| F           | -anvil            |          |                            |          |           |             |             |                 |             |     |    | <b>20 40</b> | Message - | English - | Tommylfanvil | •       |     |
|-------------|-------------------|----------|----------------------------|----------|-----------|-------------|-------------|-----------------|-------------|-----|----|--------------|-----------|-----------|--------------|---------|-----|
|             | Home              | Groups ( | 0                          |          |           |             |             |                 |             |     |    |              |           |           |              |         |     |
| <b>6</b> 26 | Device Manage 🗸 🗸 | Group    |                            |          |           |             |             |                 |             |     |    |              |           |           |              | •       | J   |
|             | Device            | + Add 🗷  | Edit 🗊 Delete              |          |           |             |             |                 |             |     |    |              |           |           |              |         |     |
|             | Area Device       |          |                            |          |           |             |             |                 |             |     |    |              |           |           |              |         |     |
|             | Groups            | U Reboot | Sectory Reset              | î Delete | ● Upgrade | O Provision | Reprovision | Ownload Devices | 🔦 Make Rule |     |    |              |           |           |              |         |     |
| Ø\$         | Config Manage >   | Search   |                            |          |           |             |             |                 |             |     |    |              |           |           |              |         |     |
|             | Industry Manage > |          | <ul> <li>Online</li> </ul> |          | Mode      | el          | Nan         | ne              | SIP         | MAC | IP | Versi        | on        | Ven       | dor          |         |     |
| ▲           | Alert Manage >    |          |                            |          |           |             |             |                 | No Data     | а   |    |              |           |           |              |         |     |
| ٠           | System Manage 🔹 🗲 |          |                            |          |           |             |             |                 |             |     |    |              |           | Fir       | st Previous  | Next La | ist |
|             | Account Manage >  |          |                            |          |           |             |             |                 |             |     |    |              |           |           |              |         |     |
| 2           | Message Manage >  |          |                            |          |           |             |             |                 |             |     |    |              |           |           |              |         |     |

## **FDMS Provision GUI for X6U**

| F              | anvil               |                        |                         |                  |       |       |       |         |      |           |          | 20    | <b>▲</b> 0 M | essage 🕶 | English 🗸<br>Ton | nmylfanvil | ۲ |
|----------------|---------------------|------------------------|-------------------------|------------------|-------|-------|-------|---------|------|-----------|----------|-------|--------------|----------|------------------|------------|---|
|                | Home                | Provision Templat      | te List / Add Pro       | ovision Template |       |       |       |         |      |           |          |       |              |          |                  |            |   |
| <b>a</b>       | Device Manage >     | Add Provision          | Template                |                  |       |       |       |         |      |           |          |       |              |          |                  |            | × |
| O <sub>0</sub> | Config Manage 🗸 🗸 🗸 | Model                  |                         |                  |       |       |       |         |      |           |          |       |              |          |                  |            |   |
|                | Provision           | X6U<br>Provision Templ | ate Name                |                  |       |       |       |         |      |           |          |       |              |          |                  |            | * |
|                | Model Management    |                        | ate Marrie              |                  |       |       |       |         |      |           |          |       |              |          |                  |            |   |
|                | Address Management  | SIP                    | SIP2                    | SIP3             | SIP4  | SIP5  | SIP6  | SIP7    | SIP8 | SIP9      | SIP10    | SIP11 | SIP12        | SIP13    | SIP14            | SIP15      |   |
|                | Rule Management     | SIP16                  | SIP17                   | SIP18            | SIP19 | SIP20 | TR069 | Network | Time | Dial Plan | Features |       |              |          |                  |            |   |
|                | Industry Manage >   | Enable Sip F           | Reg <mark>i</mark> ster |                  |       |       |       |         |      |           |          |       |              |          |                  |            |   |
| ▲              | Alert Manage >      | Register Ser           | rver Address            |                  |       |       |       |         |      |           |          |       |              |          |                  |            |   |
| ٠              | System Manage >     | ✓Register Set          | rver Port               |                  |       |       |       |         |      |           |          |       |              |          |                  |            |   |
| 8              | Account Manage >    | 5060                   |                         |                  |       |       |       |         |      |           |          |       |              |          |                  |            |   |
| 2              | Message Manage >    | Proxy Serve            | er Address              |                  |       |       |       |         |      |           |          |       |              |          |                  |            |   |
|                |                     | ✓Proxy Serve           | er Port                 |                  |       |       |       |         |      |           |          |       |              |          |                  |            |   |
|                |                     | 5060                   |                         |                  |       |       |       |         |      |           |          |       |              |          |                  |            |   |
|                |                     | ØBLF                   |                         |                  |       |       |       |         |      |           |          |       |              |          |                  |            |   |
|                |                     |                        |                         |                  |       |       |       |         |      |           |          |       |              |          |                  |            |   |

### **FDMS Security**





# FDPS/FMDS DISCOVERY

### **Partner – Establishing an FDPS and/or FDMS account**



- Send and Email to <a href="mailto-sales@fanvil.com">sales@fanvil.com</a> or <a href="mailto-support@fanvil.com">support@fanvil.com</a>
  - Identify your role, company role, purpose and product(s)
  - Email domain must be corporate address (no: gmail/yahoo)
- Cost: FREE
- For FDMS test drive: Fanvil will establish a cloud account for evaluation before sending you the download file for production deployment



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Become a Partner <u>http://www.fanvil.com/Partners/become.html</u>

# THANKS



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### Join Our Team







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