# Remote Working With 3CX

## Free Web Meeting

In light of recent events, we've just released a free demo of our web meeting solution to help you support customers with a sudden need to work remotely!

It does not require a 3CX license key and enables potential customers to access a limited version of our web meeting platform.

The demo is availabe for use immediately and can be accessed via the link below:

FREE WEB MEETING DEMO LINK

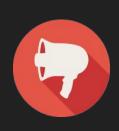
# Agenda



Your remote toolbox



Key Sectors



What are we doing?









# Your Remote Working Toolbox











## Webclient & Presence

- Turn your customers laptop into their communications hub
- Quickly see who's in the office and who's elsewhere
- Eliminate expensive voicemail tags
- Avoid unnecessary transfers



# Login from anywhere - no download needed









# Mobile Apps

- Use your extension anywhere
- Check the status of your colleagues
- Chat using instant messaging
- Dial into web meetings











# Webmeeting

- Easy to use clientless solution
- Share files and images
- Advanced online classroom features
- Live Polling Feature
- Screen Sharing & Remote Control

# Webmeeting usage has increased by 300%









# **Instant Messaging**

- Send text messages, links and more at no additional cost
- Available on web, Mac, Windows, iOS & Android apps
- Check in with colleagues working remotely and keep connected.











## Click2Talk

- Easy external communications for those unable to call
- Agents use their webclient, no need for additional software.
- Chats can be elevated to a call with the agent for speedy resolutions











## Education

We're seeing a huge increase in the number of schools looking at 3CX!

1

**Classroom Webinars** 

Lecturers can continue for up to 250 participants

2

Live Chat

Hold office hours remotely using whilst keeping comms secure.

3

**Instant Messaging** 

Work together on group projects, share files and support one another!

4

Get instant feedback!

Use our polling feature to check students are keeping up with the pace of learning









## **Contact Centers**

Offer customers support when they need it most - even if the office doors remain closed

1

#### Agent Monitoring

Call reports and our easy switchboard make it easy to keep track of agent progress.

2

#### Quick Set Up

All our applications are accessible from one interface. All agents need is their extension number and password!

3

#### Click2Talk

Agents spread thinly? Use click2talk to take the pressure off and handle more clients simulatenously.

4

#### **Team Movivation**

Send messages or updates with 3CXs customisable wallboard.









# What are we doing?

- Standard 3CX Licenses are now completely free to all
- Each license will be available for 3 years
- 3CX will host via google for the first 6 months
- Licenses must be created by the dedicated webpage: <u>3CX facilitates remote</u> working during Covid-19 pandemic
- Enable your customers to seamlessly transition to remote working!

# We're all here to help









# What are we doing?

- No time to set up a license key?
- Our fastest solution is our FREE web meeting demo tool.
- Create instant web meetings without a 3CX license. Just click the link and download <a href="https://demo.3cx.net/webrtc/join/demo">https://demo.3cx.net/webrtc/join/demo</a>

# No console or login details required!









## Remember

3CX is here to help you and your customers. We are:

