PDMS SP Support

Our suggested whitelist is in this doc: <https://www.obitalk.com/obinet/docs/obitalk-firewall-settings.txt>

We also recently segmented our server load-balancing and I received this notice:

To ensure optimal cloud connectivity for PDMS-SP on your Polycom devices, please see the following **additional** IP addresses and associated ports and whitelist them in your NAT.

|  |  |  |
| --- | --- | --- |
| **IP Address** | **UCP/TCP Ports** | **TLS Port** |
| 13.52.69.0 | 10000-20000 | 443 |
| 54.241.91.173 | 10000-20000 | 443 |
| 52.9.223.41 | 10000-20000 | 443 |
| 52.9.225.203 | 10000-20000 | 443 |
| 13.56.185.145 | 10000-20000 | 443 |
| 13.57.121.193 | 10000-20000 | 443 |

Also if there are issues you can feel free to query our PDMS-SP distribution for support at [Obi.SPSupport@poly.com](mailto:Obi.SPSupport@poly.com)