

# CONTROLLED GROWTH

Growing your business too fast by adding new customers, trucks, and drivers can bring additional risks that you may not be aware of. The key to creating a growth strategy is to have management controls in place to ensure growth. Adding trucks or taking on new business without a fiscally responsible growth strategy may cost you more than it's worth. Below are three techniques to help you evaluate your readiness for growth.

## CONDUCT A S.W.O.T. ANALYSIS

A S.W.O.T. analysis is used to evaluate a company's internal capabilities (strengths and weaknesses) and external environment (opportunities and threats) to determine if organizational growth is realistic.

INTERNAL FACTORS	STRENGTHS	WEAKNESSES
Management	<ul style="list-style-type: none"> <li>20 years of trucking experience</li> <li>Strong leadership skills</li> </ul>	<ul style="list-style-type: none"> <li>In business less than two years</li> <li>Overwhelmed administratively</li> </ul>
Operations	<ul style="list-style-type: none"> <li>Low driver turnover</li> <li>Drivers home every night</li> </ul>	<ul style="list-style-type: none"> <li>Majority of loads are brokered</li> <li>Lack of diversified offerings/services</li> </ul>
Safety & Compliance	<ul style="list-style-type: none"> <li>No SMS alerts</li> <li>Low claim frequency and severity</li> </ul>	<ul style="list-style-type: none"> <li>DQ files missing required documents</li> <li>No driver safety training conducted</li> </ul>
Finances	<ul style="list-style-type: none"> <li>All equipment is leased</li> <li>Good credit rating</li> </ul>	<ul style="list-style-type: none"> <li>Low profit margin</li> <li>Delinquent account receivables</li> </ul>
EXTERNAL FACTORS	OPPORTUNITIES	THREATS
Competition	<ul style="list-style-type: none"> <li>New brokerage authority possible</li> </ul>	<ul style="list-style-type: none"> <li>Competitors are well-established</li> </ul>
Economy	<ul style="list-style-type: none"> <li>Finance rates are at an all-time low</li> </ul>	<ul style="list-style-type: none"> <li>Operating costs are high</li> </ul>
Legal/Regulatory Environment	<ul style="list-style-type: none"> <li>Electronic logs</li> <li>Drug &amp; Alcohol Clearinghouse</li> </ul>	<ul style="list-style-type: none"> <li>Hours of service restrictions</li> <li>Driver shortage</li> </ul>

<sup>1</sup>Retrieved from <https://www.azquotes.com/quote/320835>

## CALCULATE OPERATING COSTS

Before jumping into the deep end and adding new business, trucks, and drivers, calculate the impact growth will have on your operating costs. Below is a list of formulas to help calculate your operating costs. Compare these costs to determine your break-even point, and decide if your S.W.O.T. analysis supports pursuing growth at this time.

OPERATING COSTS	FORMULA
Miles per gallon	$(\text{Ending mileage} - \text{Beginning mileage}) \div \text{Gallons used}$
Average price per gallon	$\text{Total cost of fuel} \div \text{Gallons purchased}$
Cost per mile (for fuel)	$\text{Average price per gallon} \div \text{Miles per gallon}$
Percentage of deadhead miles	$(\text{Unloaded miles} \div \text{Loaded miles}) \times 100$
Percentage of booked to actual miles	$\text{Booked miles} \div \text{Total miles traveled}$
Break-even sales	$\text{Revenue} - \text{Fixed costs} - \text{Variable costs}$

Lists not intended to be all-inclusive.

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