

# Discover INVITEDHOME

InvitedHome is a **luxury vacation rental management company** unlike any other. We manage premier homes in resort destinations across the country. We provide **meticulous care** for the homes in our portfolio, earning **maximum profit** for our owners.

## *Why are we different?*

### **1. THE PEOPLE. Stewards of the Remarkable**

We've hired the best talent and empowered them with the right tools to deliver first-class service and peace of mind. We're managers from the finest hotels and resorts in the world, industry-leading economists, revenue forecasters and a full-service in-house marketing agency. We're a team of passionate people who get the importance of a quality vacation experience.

### **2. THE TECHNOLOGY. HomeCrafted Hospitality**

We have spent years developing our proprietary, cutting-edge vacation home management platform, HomeCraft™, designed & customized specifically for luxury vacation homes to ensure CASH, CARE & COMMUNICATION.

#### **CASH. More bookings. More revenue.**

We customize an asset plan based on your individual goals using a responsive nightly rate generation and real time reporting so you always know how your home is performing financially. Our team of revenue managers interpret unique algorithms and market conditions. On average, each home has more than 500 different rates per year.

#### **CARE. Protecting your investment**

With Five-Star Housekeeping services and custom preventative maintenance plans, your home is being cared for by experienced, world-class hospitality professionals. Using a 97-point checklist, our custom housekeeping plan includes hundreds of scrutinized items used in a pre-and post-stay inspection to guarantee quality and consistency.

#### **COMMUNICATION. Transparent. Relevant. Responsive.**

Your dedicated Homeowner Experience team is available in real time, anytime. We anticipate your needs and communicate consistently so that there are no surprises. Our comprehensive HomeCraft Dashboard is your window into all aspects of your vacation home.

### **3. THE GUEST EXPERIENCE. Best vacation ever.**

You can't return a bad vacation. We go above and beyond for the guests that stay in your home. Joy-filled vacations bring guest back again and again. And we take guest management very seriously, making sure the RIGHT guests are approved to stay.

### **4. THE EXPOSURE. Presenting your home to the world**

Our team of marketing professionals take pride in having the highest quality photography represented on InvitedHome.com and delivered to over 25 premium vacation rental sites, reaching millions of potential guests with the goal of driving attention to your home. Coupled with an aggressive brand awareness campaign and substantial media impressions, with InvitedHome, you are hiring an entire marketing agency to promote your home and drive more revenue.

### **5. OUR SIZE. National reach. Local Expertise.**

We have the resources and expertise of a national company, with local teams focused specifically on the care of each home. We're in your community & across the country, and all of us are looking after your vacation home.

**"With an NPS score higher than any other property management company, we bring to life vacation moments that matter again and again..."**

*Chris Sewell  
VP of Operations*

*Discover the joy of your vacation home, well-managed.  
Discover InvitedHome.*