



“ I have never spent time discussing the impact of my global team members’ diverse cultural backgrounds. The lessons in this session will make it easier for me to articulate why we’re all different and how we can tap into our creative potential.

– Anja, Germany, Consulting Services ”

## Leading High-Performing Global & Virtual Teams

Moving global and virtual teams towards high performance takes skills that go above and beyond those that we know to be successful in a domestic context. This workshop will explore how the global and virtual work environment impacts differences across work styles and cultures by leveraging current research on teaming and an intercultural collaboration methodology.

### AUDIENCE

Managers and leaders of global and virtual teams.

### MAXIMUM CLASS SIZE

20 participants

### LEARNING OBJECTIVES

- Develop heightened awareness of key challenges for leaders of global and virtual teams
- Learn how to create guidelines for high performance using The TeamWork Tool on CultureWizard
- Maximize working relationships between colleagues around the world through a deeper understanding of how to build trust across cultures
- Develop a repertoire of culturally appropriate and productive strategies to capitalize on the diversity of teams

### DELIVERY OPTIONS

- Half-day (3 – 4 hours)
- Full-day (6 – 7 hours)

### CULTUREWIZARD PRE-WORK

- **Culture Calculator Self-Assessment**
  - Participants discover their personal cultural background across 8 dimensions of culture and learn how to bridge unique cultural and leadership gaps with 160 countries.

### CULTUREWIZARD POST-WORK

- **The TeamWork Tool**
  - Leaders learn to create a team profile to explore members’ unique perspectives, preferences and personal cultural values in order to define effective and appropriate ways to build trust, communicate, collaborate and perform at their highest levels.
- **Team Trust Audit**
  - Leaders can respond to this brief survey to audit their team’s current approach to building trust, and learn specific strategies and best practices to build and maintain trust across cultures.
- **Cultural Awareness Course**
  - This video course provides a detailed review of the Intercultural Awareness Model and the 8 dimensions of culture, pivotal to any professional’s success.
- **CultureWizard App**
  - Use your smartphone to call up critical insights from 160 Country Profiles, your personal cultural profile and a wealth of knowledge from our extensive Media Library.