

# Working Effectively Across Cultures

In an increasingly multicultural workplace, working across cultures is as common as writing an email or making a phone call. This interactive learning experience provides the knowledge and skills to work effectively and inclusively in a diverse setting. Participants discover their unique work style and compare this to their colleagues' to create a personal action plan that capitalize on their working relationships across cultures.

### **LEARNING OBJECTIVES:**

- Learn how behaviors and attitudes are influenced by a mixture of geographical, organizational and individual cultural values
- Use the Culture Calculator self-assessment to learn how your workplace values are similar or different to typical norms in over 155 other countries
- Understand and appreciate the different ways in which people work and communicate from culture to culture
- Begin practicing how to lead, work, communicate and resolve conflict with people from other countries and cultures in inclusive and creative ways
- **Develop personal action plans** and commitments to apply the learning beyond the workshop

## AUDIENCE:

Business professionals at any level who need to develop inclusive and global business skills in addition to intercultural competencies.

# MAXIMUM CLASS SIZE:

#### 20 participants

### **DELIVERY OPTIONS:**

- Webinar (60 90 minutes)
- Half-day (3 4 hours)
- Full-day (6 7 hours)

# CULTUREWIZARD PRE-WORK:

### Culture Calculator Self-Assessment

» Participants discover their personal cultural background across eight dimensions of culture and learn how to bridge unique cultural gaps with over 155 countries.

### **CULTUREWIZARD POST-WORK:**

#### Cultural Awareness Training

- » This video course provides a detailed review of the Intercultural Awareness Model and the 8 dimensions of culture, pivotal to any leader's efforts to enable global teams.
- Country Profiles
  - » Read profiles on over 155 countries to learn about a country's specific business values and suggested strategies on a wide variety of topics like negotiation, management style, meeting essentials and communication.

#### CultureWizard App

» Use your smartphone to call up critical insights from over 155 Country Profiles, your personal cultural profile and a wealth of knowledge from our extensive Media Library.

# **TESTIMONIAL:**

- Analyzing my personal cultural profile and comparing to other countries and colleagues was a helpful way to re-frame the formerly mysterious frustrations of working with our counterparts in Europe. I now have an approach to interpret and adjust on the spot. ??
  - Charis, United States, Education