



Dear Valued Customers,

At Bryson Insurance Brokers Ltd. we strive to improve accessibility for our customers, and we welcome your comments, questions and suggestions about the level and quality of customer service that you received. If you have any questions or comments that you wish to share, please complete the **Accessibility Standard for Customer Services Feedback Form** And forward to:

Rose Anne Shaw, C.I.P.

Bryson & Associates Insurance Brokers Ltd.

541 Bayly St. E., Ajax, ON L1Z 1W7

Tel: 905-426-8787 Toll Free: 1-800-661-5196

E-mail: rshaw@bryson-insurance.com

Feedback may be verbal (in person or by telephone) or written (e-mail, Fax, regular mail or delivered).

Thank you for taking the time to let us know how we are doing. Your satisfaction is our number one priority

Sincerely,

Tracy L. Makris, C.A.I.B., C.I.P.

President, Bryson & Associates Insurance Brokers Ltd.



Customer Service Feedback Form

Thank you for visiting Bryson & Associates Insurance Brokers Ltd.! We value all of our customers and strive to meet everyone's needs.

Please tell us the date and location of your visit:

Date: _____ Location: _____

1. Were you satisfied with the customer service we provided you?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

2. Was our customer service provided to you in an accessible manner?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

3. Did you experience any problems accessing our goods and services?

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Somewhat
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Comments

Contact Information (optional)

Name: _____ Phone Number: _____

Email: _____

Thank-you,
Bryson & Associates Insurance Brokers Ltd, Management Team

Please note: The information collected will be utilized and stored in compliance with the PIPEDA Personal Information Protection and Electronic Documents Act, 2005. For information on the Act, please visit:
http://www.priv.gc.ca/information/guide_e.cfm.