VisualSP
Just-in-Time Learning®

In-Context Help and Training - Simple and Straightforward

The VisualSP solution helps organizations successfully adopt digital platforms and tools by providing Just-in-Time Learning® content in the work context. Performance support training is delivered when the users need it, on demand directly through your platform's interface.

Features

▶ Task-related guidance in short easily consumable formats including video tutorials, annotated detailed screenshots, tip sheets and detailed walk-throughs.

▶ Training content dynamically varies for each work context and task a user is trying to complete in the application.

▶ Administrators can add customized help and training items, content specific to how-to topics, or their own organization's business use cases and processes.

How it Works

The VisualSP training tool serves help artifacts via a customizable tab on the user screen. When the user clicks on the tab, a menu providing targeted training for multiple task-related actions appears. The user also sees a search box, which can be used for customized training searches. The end user does not have to leave the work environment for answers or contact a support team for help. Help items are also displayed via icons within your platform's user interface.

> We focus on helping users, not by just training them, but by guiding them at their moment-of-need.

Benefits

▶ Reduce support tickets and get help to your users instantly while they are on task.

▶ Increased productivity and a greater ROI from your platform investment.

▶ Speeds the onboarding process and allow users to quickly learn tasks and solve problems on their own.

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GET STARTED TODAY

Join over two million active users worldwide. Visit the VisualSP site and review samples of our help content. Download our **Free Express Version** to see the end user experience using Microsoft's content for SharePoint + Office 365, or request a **Full-Featured Trial** to deploy on your own environment and try the editing and management features.