

# VisualSP – Just-in-Time Learning<sup>®</sup> for SharePoint & Office 365



## In-Context Help and Training - Simple and Straightforward

The VisualSP solution helps organizations successfully adopt SharePoint and Office 365 by providing Just-in-Time Learning<sup>®</sup> tools in the work context. Performance support training is delivered when the users need it, on demand directly through the native product's interface.

What makes us special from other walkthrough and help systems is our content is produced and curated by SharePoint and Office 365 experts, certified trainers, and authors in the industry. These experts have trained and consulted with thousands of end users, including non-technical SharePoint administrators. Our content authors understand the value of in-context training to support onboarding and understand the best ways to describe that material.

## Features

- ▶ Task-related guidance in formats including 100's of short easily-consumed video tutorials - annotated detailed screenshots - tip sheets - detailed walk-thru.
- ▶ Training content dynamically varies for each work context and task a user is trying to complete in the SharePoint and Office 365 applications
- ▶ Administrators can add customized help and training items, content specific to how-to topics or their own organization's business use cases and processes.

## How it Works

The VisualSP training tool serves help artifacts via a customizable tab on the user screen. When the user clicks on the tab, a menu providing targeted training for multiple task-related actions appears. The user also sees a search box, which can be used for customized training searches. The end user does not have to leave the SharePoint work environment for answers or contact a support team for help.

## Benefits

- ▶ Reduce support tickets and get help to your users instantly while they are on task.
- ▶ Increased productivity and a greater ROI from their SharePoint Online investment.
- ▶ Just-in-Time Learning through content provided within the workflow helps to speed the onboarding process and allow users to quickly learn tasks and solve problems on their own.

## GET STARTED TODAY

Join over two million active users worldwide. Visit the VisualSP site and review samples of our help content. Download a limited trial to run on your own browser against your current SharePoint or Office 365 installations. Request a full-featured application to deploy on your own environment and let your own users give it a try.

We focus on helping users, not by just training them, but by guiding them at their moment-of-need.