



For Immediate Release

Contact

Suraya Bliss

580-665-9113

surayabliss@legalshieldcorp.com

LegalShield Honors Attorneys and Law Firms for Superior Performance and Service

Attorneys saved LegalShield members more than \$19 million in 2015; Law firms earned an average Net Promoter Score of 55

ADA, Okla. — May 18, 2016 — LegalShield, the leading provider of pre-paid legal services, recently honored law firms and attorneys with awards for superior performance and customer service.

LegalShield is the original disrupter in the legal services industry—offering legal services at an affordable price by creating a community of over 1.5 million members and matching them with a responsive and accountable law firm. LegalShield and its provider law firms have the industry's highest standard of service and satisfaction. It is the only legal services provider that holds its firms and attorneys directly accountable through member surveys, ratings and feedback. After every interaction with a LegalShield lawyer, members are asked to rate their experience, which generates a Net Promoter Score (NPS). The average NPS for LegalShield is 55, putting the company on par with brands like Apple and Nike.

"Results-driven, hard-working, customer-focused law firms and lawyers provide the foundation by which we pursue equal access to equal justice for every North American," said Jeff Bell, CEO of LegalShield. "We have 44 years of experience in the sharing economy to allow all citizens to live freely under the law."

This year, LegalShield honored attorneys and law firms in the following categories:

- **Administrator of the Year:** The administrator oversees all of the front line staff and works very closely with the supervising attorney, managing attorney and LegalShield's Provider Services to monitor and ensure the timely completion of each and every intake and member. The recipient portrays the utmost professional and quality service.
- **Award of Excellence:** This is the most prestigious annual award. It considers money saved and collected per capita, NPS and compliance to produce a cumulative score for 2015. One large and one small law firm that have the best overall performance across all award categories receive this award.
- **Emergency Access Attorney of the Year:** LegalShield members are guaranteed 24/7 access to legal services, which is critical to LegalShield's ability to truly protect its members. The award recipient is chosen by LegalShield's Member Services Department for their constant dedication to doing whatever it takes to help those facing a legal emergency—any time day or night.

- **Making a Difference Award:** These winners are the top performing attorneys from each state that maintained an above average NPS of 58 or higher and received 100 or more feedback surveys.
- **Member's Choice Award:** To ensure member satisfaction and quality, LegalShield members are surveyed after every interaction with a lawyer and rate their experience using an NPS. The average NPS for LegalShield providers is 55. Law firms that maintained the highest NPS receive this honor.
- **Outstanding Service Award:** This award defines exceptional quality service. The recipients consistently receive excellent monthly reports in all areas of performance and quality and meet all service standards.
- **Rain Maker Award:** The law firms that saved and collected the most money per capita for their members receive this award. LegalShield's providers saved members \$19 million in 2015.
- **Supervising Attorney of the Year:** Supervising attorneys are committed to leading a team to accomplish one goal—excellent service to LegalShield members. The award recipient is selected by LegalShield's Provider Services based on their superior leadership skills and individual performance within their firm, as well as their performance with LegalShield and our members.

"Our unique relationship with our attorney network ensures the utmost quality for our members," said Bell. "We're proud to acknowledge our outstanding law firms and attorneys this year, and every year, for the exceptional work they do."

A full list of award winners is included below. For more information about a specific award or winner, contact Suraya Bliss at 580-665-9113 or surayabliss@legalshieldcorp.com.

For more information about becoming a LegalShield member or service provider, visit www.legalshield.com.

Provider Awards

Alabama

Anderson Law Firm, LLC

Award: Making A Difference (Eldon Meeks, Rosemari Hopson)

Arkansas

Lisle Rutledge, P.A.

Award: Making A Difference (Jason Boyeskie)

Arizona

Davis Miles McGuire Gardner, PLLC

Award: Award of Excellence; Supervising Attorney of the Year (Tami Hugo); Outstanding Service - 2nd Place; Making A Difference (Charles Wyman, Lanette Hanna)

California

Parker Stanbury LLP

Award: Making A Difference (David Lane)

Colorado

Riggs, Abney, Neal, Turpen, Orbison & Lewis

Award: Emergency Access Attorney of the Year (Sarah Kieny); Making A Difference (Harris Prescott, Sean Bennett)

Connecticut

Willinger, Willinger and Bucci, P.C.

Award: Making A Difference (Diane Lord)

District of Columbia

Weinstock, Friedman & Friedman, P.A.

Award: Administrator of the Year (Steve Myers); Rain Maker Award - 1st Place; Making A Difference (Michelle Denton)

Delaware

Mattleman, Weinroth & Miller, P.C.

Award: Making A Difference (Jeffrey Malatesta)

Florida

deBeaubien, Knight, Simmons, Mantzaris & Neal LLP

Award: Making A Difference (Luis Gomez)

Glantzlaw

Award: Making A Difference (Brett Sheptow)

Georgia

Deming, Parker, Hoffman, Campbell & Daly LLC

Award: Outstanding Service - 2nd Place; Making A Difference (Shannon Mandel)

Hawaii

Bervar & Jones

Award: Making A Difference (Haksoon Low)

Iowa

McEnroe, Gotsdiner, Brewer, Steinbach & Rothman, P.C.

Award: Rain Maker Award - 2nd Place; Making A Difference (Michael Gilmer)

Idaho

The Huntley Law Firm, PLLC

Award: Making A Difference (William Mitchell)

Illinois

Evans, Loewenstein, Shimanovsky & Moscardini, Ltd.

Award: Making A Difference (Jerome Lubelchek)

Indiana

O'Koon Hintermeister, PLLC

Award: Making A Difference (Joel Thorp, Lisa Garry)

Kansas

Riling, Burkhead & Nitcher

Award: Making A Difference (Samara Miller)

Kentucky

O'Koon Hintermeister, PLLC

Award: Making A Difference (Joel Thorp, Lisa Garry)

Louisiana

Provosty, Sadler, deLaunay, Fiorenza & Sobel

Award: Making A Difference (David Marler)

Maryland

Weinstock, Friedman & Friedman, P.A.

Award: Administrator of the Year (Steve Myers); Rain Maker Award - 1st Place; Making A Difference (Michelle Denton)

Massachusetts

Framme Law Firm, P.C.

Award: Making A Difference (Gregory Haynes, Kristin Grant)

Michigan

Powers, Chapman, DeAgostino, Meyers & Milia

Award: Making A Difference (Kirk Anderson)

Minnesota

Wagner, Falconer, & Judd, Ltd

Award: Award of Excellence; Member's Choice Award - 1st Place; Rain Maker Award - 1st Place; Making A Difference (Lisa Burns, Robert Carlson, Rupi Bahia)

Missouri

Dubail Judge, P.C.

Award: Rain Maker Award - 2nd Place; Making A Difference (William Meyers)

Mississippi

Anderson Law Firm, LLC

Award: Making A Difference (Eldon Meeks, Rosemari Hopson)

Nebraska

Morrow, Poppe, Watermeier, & Lonowski, P.C.

Award: Making A Difference (Heidi Hayes)

Nevada

Dempsey, Roberts & Smith Ltd.

Award: Outstanding Service - 1st Place; Making A Difference (Eduardo Rivera)

New Hampshire
Framme Law Firm, P.C.
Award: Making A Difference (Gregory Haynes, Kristin Grant)

New Jersey
Mattleman, Weinroth & Miller, P.C.
Award: Making A Difference (Jeffrey Malatesta)

New Mexico
Davis Miles McGuire Gardner, PLLC
Award: Award of Excellence; Supervising Attorney of the Year (Tami Hugo); Outstanding Service - 2nd Place; Making A Difference (Charles Wyman, Lanette Hanna)

New York
Feldman, Kramer & Monaco, P.C.
Award: Making A Difference (Steven Flynn)

North Carolina
Merritt, Webb, Wilson & Caruso PLLC
Award: Outstanding Service - 1st Place, Making A Difference (Jim Ruane, Robert Deloach, Valerie Dance)

North Dakota
Wagner, Falconer, & Judd, Ltd
Award: Award of Excellence; Member's Choice Award - 1st Place; Rain Maker Award - 1st Place; Making A Difference (Lisa Burns, Robert Carlson, Rupi Bahia)

Ohio
Maguire & Schneider, LLP
Award: Making A Difference (Walter Pierce)

Oklahoma
Riggs, Abney, Neal, Turpen, Orbison & Lewis
Award: Emergency Access Attorney of the Year (Sarah Kieny); Making A Difference (Harris Prescott, Sean Bennett)

Oregon
Kivel and Howard
Award: Member's Choice Award - 2nd Place; Making A Difference (Daniel Atkinson)

Pennsylvania
Welch, Gold, Siegel & Fiffik, P.C.
Award: Making A Difference (Jennifer Bamonte)

Rhode Island
Framme Law Firm, P.C.
Award: Making A Difference (Gregory Haynes, Kristin Grant)

South Carolina

Merritt, Webb, Wilson & Caruso PLLC

Award: Outstanding Service - 1st Place, Making A Difference (Jim Ruane, Robert Deloach, Valerie Dance)

South Dakota

Wagner, Falconer, & Judd, Ltd

Award: Award of Excellence; Member's Choice Award - 1st Place; Rain Maker Award - 1st Place; Making A Difference (Lisa Burns, Robert Carlson, Rupi Bahia)

Tennessee

Merritt, Webb, Wilson & Caruso PLLC

Award: Outstanding Service - 1st Place, Making A Difference (Jim Ruane, Robert Deloach, Valerie Dance)

Texas

Ross & Matthews, P.C.

Award: Making A Difference (Richard Simon)

Utah

Smart, Schofield, Shorter & Lunceford, P.C.

Award: Making A Difference (Tracy Olson)

Virginia

Framme Law Firm, P.C.

Award: Making A Difference (Gregory Haynes, Kristin Grant)

Vermont

Framme Law Firm, P.C.

Award: Making A Difference (Gregory Haynes, Kristin Grant)

Washington

Lombino Martino, P.S.

Award: Member's Choice Award - 1st Place; Making A Difference (Sally Hiserman)

Wisconsin

Wagner, Falconer & Judd, Ltd

Award: Award of Excellence; Member's Choice Award - 1st Place; Rain Maker Award - 1st Place; Making A Difference (Lisa Burns, Robert Carlson, Rupi Bahia)

West Virginia

Caldwell & Riffie

Award: Member's Choice Award - 2nd Place; Making A Difference (Katherine O'Neal)

Wyoming

Smart, Schofield, Shorter & Lunceford, P.C.

Award: Making A Difference (Tracy Olson)

British Columbia

Watson, Goepel & Maledy

Award: Making a Difference (Timothy Perrin)

Ontario
Mills & Mills LLP
Award: Making a Difference (Peter Stephens)

###

About LegalShield

[LegalShield](#) is one of the nation's leading providers of legal safeguards for individuals, families and small businesses. The company also offers one of the industry's most affordable and comprehensive identity theft plans, [IDShield](#). LegalShield plans provide protection to more than 3.7 million individuals, and IDShield provides identity monitoring and restoration services to more than one million individuals across North America. More than 34,000 companies offer LegalShield and IDShield plans to their employees as a voluntary benefit.

For as low as \$20 per month, LegalShield members get access to attorneys with an average of 19 years of experience in areas such as family matters, estate planning, financial and business issues, consumer protection, tax, real estate, benefits disputes and auto/driving issues. Unlike other legal plans or do-it-yourself websites, LegalShield has dedicated law firms in 49 states and four provinces in Canada that members can call for help without having to worry about high hourly rates.

For more information, visit www.LegalShield.com or www.IDShield.com.