



Nashville Bundle FAQ

Q: Who is eligible to receive bundle tickets?

A: The bundle holder and any associates in their downline organization are eligible to receive bundle tickets.

Q: How will a bundle holder receive their discount code?

A: Once the bundle holder's first payment is received, the bundle holder will be emailed their discount code, along with detailed instructions on how to assign tickets. This email will go to the email address attached to the associate's agreement with LegalShield.

Q: If a bundle holder wants to purchase a larger bundle than originally selected, how can they upgrade?

A: Bundle holders can increase their bundle by emailing associatesupport@legalshieldcorp.com with their request. Once a request is received, Associate Services will reach out to set up or modify payment arrangements.

Q: How are bundle tickets assigned?

A: An attendee will need to walk through the registration steps. Once prompted for payment, they will apply the bundle code in the "Discount Code" field. These can be assigned by the bundle holders or by the associates if the bundle holder prefers to distribute their code.

Q: How can bundle holders see who has redeemed a ticket from their bundle?

A: Bundle holders can request a list of the registrations redeemed using their bundle code by emailing in to associatesupport@legalshieldcorp.com.

Q: How would a bundle holder know how many tickets are left in their bundle?

A: Bundle holders can request a list of the registrations redeemed using their bundle code by emailing in to associatesupport@legalshieldcorp.com.

Q: When is the deadline for assigning bundle tickets?

A: Tickets can be assigned all the way through the event.

Q: What happens if a bundle holder has tickets left over at the event?

A: Tickets can be assigned all the way through the event. Unassigned tickets will be lost after the event ends. Tickets are not transferable to another event.

Q: Why would there still be a balance owed if a discount code was applied to the registration?

A: Bundle (discount) codes will only work for the main convention ticket. If an attendee adds any additional ticket options with a fee, they will be required to pay that balance (Ex. lunch tickets).

Q: How many VIP tickets will a bundle holder receive? Who can use the VIP tickets?

A: For every 20 tickets purchased, the bundle holder will receive two VIP tickets. VIP tickets can be distributed to any LegalShield Associate.