

Customer: ABC Financial

Customer since: 2012

Industry: Software, FinTech

Solution: Payment Processing (PCI DSS)

Reference: Letty Gambrell, Senior Compliance Officer



STRONGKEY

ABC Financial Streamlined Their PCI DSS Key Management Audits with Clear Documentation

A Case Study

"Coming on board as a new compliance officer, I reviewed the documentation provided by StrongKey for our encryption solution and was elated with how self-contained it was, plus it automatically employed internal key rotation. It was as easy as just showing the configuration to the auditor and it was done—that quickly."

- Letty Gambrell, Senior Compliance Officer

INTRODUCTION

ABC Financial is the nation's leading software and payment processing provider for the health and fitness industry. For over 6 years, they've been using StrongKey's software and appliances to encrypt and tokenize credit card data to keep their customers' data secure. As a payment processor, ABC Financial must follow Payment Card Industry Security Standards Council (PCI DSS) regulations to ensure that payment data is protected during processing, storage and transmission. The ABC Financial systems are monitored through regular audits performed by a Qualified Security Assessor (QSA) company; these audits generate a Report on Compliance (ROC), which is ultimately sent to the card issuers for compliance verification. StrongKey's technology, documentation, and support helps ABC Financial comply with data protection and encryption key management industry standards as well as regulatory requirements.

According to their Senior Compliance Officer (and a former QSA), "StrongKey provides detailed, straightforward documentation that is approachable for even a non-technical manager. It's clear that the configurations of the StrongKey appliance are designed to satisfy the PCI DSS requirements directly, which streamlines the audit process for key management to less than 15 minutes."

RESULTS

For ABC Financial, the benefits of working with StrongKey have included:

- Streamlined key management audits, down to 15 minutes or less
- Clear documentation for new administrators
- A self-contained, scalable security system
- Reliable, approachable, and responsive support–from installation and training to continued maintenance and upgrades
- Confidence in the security of their payment data