

## PERSONA Chief Marketing Officer

Carrie A. Vision, CMO, uses the CXApp solution for her events/meeting strategy to drive a cross-functional approach to customer experience and program management that is scalable and influences ROI.

**CUSTOMER-CENTRIC** Delivers all touchpoints for on-site, in-person experiences in one tool.

**HOSPITALITY** Deliver white-glove services for local dining and entertainment suggestions.

**ACTIVITY STREAM** Multi-media conversations aide a transparent, collaborative brand forum

**OMNI-CHANNEL** Engage with your audience on mobile, tablet, desktop, and via an app.

**CONTENT** Keep your brand story at the forefront via on-demand access to collateral.

**AUDIENCE INSIGHTS** In-app profiling keeps teams synced and accounts personalized.

**CROSS-FUNCTIONAL ALIGNMENT** A 'desiloed' approach to program and customer experience initiatives.



THE EXPERIENCE IS EVERYTHING

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