

Learning Alliance offers many routes for obtaining support including website chat, support email or phone support. To get a hold of a representative, utilize these three methods:

- Call 813-261-6018 – extension 705
- Email support@mylearningalliance.com
- Go to <https://www.mylearningalliance.com/contact-us/> - submit a form submission or utilize the webchat for instant assistance

FAQ

Resetting Passwords

Resetting of passwords is done automatically by clicking on “Forgotten Password” option on the login screen.

If you have further issues with passwords, all requests must be delegated to support@mylearningalliance.com.

System Errors

If you are experiencing a problem with our Learning Management System or student profile or other web service, please direct issues to your instructor. You may also submit issues to support@mylearningalliance.com , however, involving your instructor may result in a faster turn around time of completion.

Student Records, Employment Status, BAH and Other Questions

If you need to discuss student record/BAH topics, please communicate with our School Certifying Officials at 813-261-6018 extension 705. They will direct and educate you on any question you may have.

Other Programs

If you are interested in enrolling into other programs, please call our Department of Recruitment at 813-261-6018 extension 703.