



# First Quality

ROOFING & INSULATION

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## Questions to Ask When Choosing a Roofing Company



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With roof damage, it's normal to want to quickly resolve the problem, but cutting corners when fixing or repairing a roof will lead to much greater long-term costs. Homeowners should thus choose a roofing company with great care. Here are some basic questions to ask when hiring residential roofing contractors.

## **Are you locally based?**

Start by getting the full name, address, and phone number of each company. Those that are not local will likely be difficult to contact, especially for repairing any potential problems. For those that use a post office box, ensure that there is a physical location, as any credible company will have one.

## **Do you have insurance?**

Any reputable roofing company will have both workers' compensation and liability insurance. The former covers employee injuries on the job, protecting homeowner and roofing company alike. General liability insurance provides protection for your property in terms of any potential damage caused during repair or replacement. Both prevent you from paying for problems incurred during the roofing company's work, so, when in doubt, ask to see their certificate, or call the insurance company.

## **Do you use subcontractors, and if so, are they insured?**

You will also need to confirm whether any step will be completed by subcontractors. If so, you'll need to ask much the same insurance-related questions as above in order to protect yourself against potential problems.

## **Do you have a license?**

Requirements differ from state to state, so familiarize yourself with the relevant Nevada regulations. You can generally inquire about the license yourself if the licensing authority is nearby. However, remember that only a roofing contractor license indicates that the holder is qualified to work in that field; a business license is merely for tax and identification purposes.

## **What does your warranty entail?**

The next question is how long any repair is guaranteed, with the roofer covering the work and the manufacturer covering materials. While most contractors cover their work for a full year or longer, materials like shingles should be covered for around 25 years. It's best to simply review the separate warranties.

## **Can you give me a few references?**

This is an important question as you want to be sure the roofing contractor's previous clients were pleased with the process of the job and the work that was performed. Most roofers would be happy to provide you with a few phone numbers of previous clients.

## **How long have you been in business?**

Asking this question helps to ensure that the company you are considering is experienced. While it is not the most important thing, longevity suggests quality work. Also, the longer a company has been in business, the more experience they will have in dealing with all types of scenarios.

## **Do you have financing options or payment plans?**

Many times, a roof repair or replacement comes when you least expect it, and the cost can be more than people have on hand to spend. If the company offers financing or payment plan options, it may help you to make your decision.

With this information in hand, the next step is to ask for references or houses on which the company has previously worked. This will give you a chance to see their work directly and to talk with former clients. From there, it will be a matter of choosing the best contractor for you and your home's roof work

Contact First Quality Roofing & Insulation at 702.262.7847 when you're looking to hire a residential roofing contractor, we'll gladly answer these questions and any others you may have.