



Ohio Living is responding to the evolving recommendations for Novel Coronavirus (COVID-19) from the Centers for Medicare & Medicaid Services (CMS), Centers for Disease Control & Prevention (CDC), and Ohio Department of Health (ODH).

Resident & Family Update on COVID-19 Precautions

CMS has recommended that campus communities in or adjacent to counties with a confirmed case of COVID-19 limit visitation. Ohio Living Rockynol's location in Summit County is adjacent to Cuyahoga County where there are three confirmed cases of COVID-19.

We will carry out CMS's recommendations, and we are proactively implementing further restrictions at Ohio Living Rockynol to protect the health of our residents, patients and staff. In addition to last week's precautionary measures and guidelines for visitors to our assisted living, skilled nursing, and short-term rehab areas, we have implemented the following:

- Visitation is temporarily discontinued in assisted living and skilled nursing (including short-term rehab), with exceptions for end-of-life or other special circumstance.
- Any visitors excused from this protocol will be asked to complete a brief health screening, receive a temperature check, sign in and out, wash their hands prior to entering the residential area, remain six feet from the patient/resident at all times, and limit their visit to 15 minutes. Visitors will be turned away if they have symptoms of respiratory illness.

- Daily temperatures will be recorded for skilled nursing, short-term rehab and assisted living residents as part of the facility infection surveillance.
- Ohio Living Rockynol will soon be prepared to take requests from family members to make virtual visits using Face Time and Skype.
- Outpatients will be screened prior to entering the unit.
- All on-campus marketing and programmatic events are cancelled until further notice.
- All resident trips to off-campus events are cancelled until further notice.
- Internal events and programs may continue as planned.

Everyday Protections for Everyone

Ohio Living Rockynol continues to take all clinical precautions to minimize any spread of illness. However, we can all take simple steps to help stay healthy:

- Keeping tissues and hand sanitizer available.
- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick.

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COVID-19 Preparedness Update

- Cover your cough/sneeze with a tissue, then throw the tissue in the trash and wash your hands.
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom, before eating, and after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Clean and disinfect frequently touched objects and surfaces using an EPA approved cleaner/disinfectant. The disinfectant must have surface contact for at least 30 seconds prior to be wiped off.

Ohio Living will continue to be agile and responsive to further recommendations from CMS, ODH and the CDC. We will continue to communicate with you about any changes to our daily operations as the situation evolves.

Thank you for your partnership and patience.