



Straightforward electronic identity document scanning for medical recruitment agencies

When placing candidates into temporary or permanent healthcare positions, it's essential to demonstrate compliance with UK legislation which stipulates that all employees must be fully entitled to work in the UK.

Failure to comply with Right to Work checks can result in fines of up to £20,000 per illegal employee as well as potentially putting the safety of patients and staff at risk and damaging an agency's reputation and future credibility. Locum and nursing agencies tendering for NHS Procurement frameworks also need a quick and easy solution to demonstrate compliance with Right to Work checks as the NHS tightens guidance on electronic identity document scanning for any agency providing staff into Trusts.



Electronic scanning works by capturing and validating both printed and chip information and then recording and storing the results in a database.

Scanning solutions can be deployed in a way that suits your business - you can choose a desktop scanner, make checks on the move with our mobile App or subscribe to our Cloud-based service.

- Quickly and easily validate international passports, visas, biometric residence permits and national identity cards which are presented by candidates for Right to Work checks.
- Refer suspect documents to TrustID's document helpdesk for further analysis
- Retain a full audit trail with details of the validation results and the person who carried out the checks, all date and time stamped
- Create .pdf records for transfer into other HR systems and processes, helping to prove compliance

“When it came to the time for the NHS audit, the desktop scanner gave us an instant tick in the box - we could clearly show we were making the right checks, quickly and easily.”

Jill Roberts, Training and Compliance Manager
Firstcall Healthcare Solutions

As well as driving and demonstrating compliance, there are many benefits to electronic document scanning solutions compared to a manual check and photocopy:

- Scanning provides a single, consistent process across your organisation for all staff who are required to check identity.
- When an organisation publicises the use of scanners and applicants are notified that identity scanning software is used, this deters those individuals who may seek employment using false documentation.
- A scanning application eliminates the need to photocopy and store paper copies of documents which greatly eases the administrative burden on staff.
- Scanned records are easily accessible for future reference and auditing purposes, with the name of the scanner, date and time recorded.
- Using scanning technology enables your team to demonstrate compliance with the NHS Employment Check Standards for Right to Work
- With ever-increasing levels of sophistication, an electronic solution protects your recruitment administrators who would otherwise have to bear the burden of identifying fraudulent documentation
- Your staff can be trained how to use an electronic scanning solution and don't need training updates around making checks on new or updated national identity documents.
- If users identify a suspect document, TrustID provides a Document Helpdesk to help staff review the suspect document, offering an additional level of support to staff.



As a leading provider of electronic document verification solutions, we're proud that our flexible, cost-effective solutions already help a large number of recruitment agencies and NHS Trusts to achieve and demonstrate high levels of compliance, prevent illegal working, protect their brand and drive operational efficiency.

To find out more about how TrustID could help you to comply with Right to Work checks, please get in touch.