

CLOUD BASED MEDICAL PRACTICE Case Study

Business Challenge

A new medical practice consulted with us before opening their doors in the SouthPark area of Charlotte.

They were considering the use of tablets instead of traditional workstations for the staff.

How do you know if the network and the Wi-Fi within the office will be strong enough to handle the burden of multiple devices?



Solution

The medical practice had a unique set of needs and office flow. This practice is not your typical row of exam rooms. Not only do they have exam rooms for the OB doctors, they also have a yoga studio and a kitchen. Well rounded health is the focus.

The office is running Cloud Based Practice Management software. The staff are mobile and need to chart throughout the office.

IRIS Solutions was able to provide the client with a secure network where the staff can connect at any point within the office.

Results

The office is HIPAA compliant with the appropriate firewall, data backup, and user permissions and policies.

The clinical staff are mobile.

The office is able to connect to the internet and their line of business software without network connectivity issues.

(*Disclaimer- this is contingent upon the internet

Client

- ▶ A Medical Practice in the SouthPark area of Charlotte, NC

Challenge

- ▶ How do you make sure your wireless network is strong and secure enough to connect to multiple mobile devices.

Solution

- ▶ IRIS Solutions consulted with the client to find the best solution.

Results

- ▶ Due to experience, IRIS was able to design a network which fit the client's business model.

Best Practices

IRIS Solutions
8700 Red Oak Blvd. Suite H
Charlotte, NC 28217

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service provider and their service to the building.)

- ▶ Establish a services relationship with an IT Support Provider to help your team be efficient.