



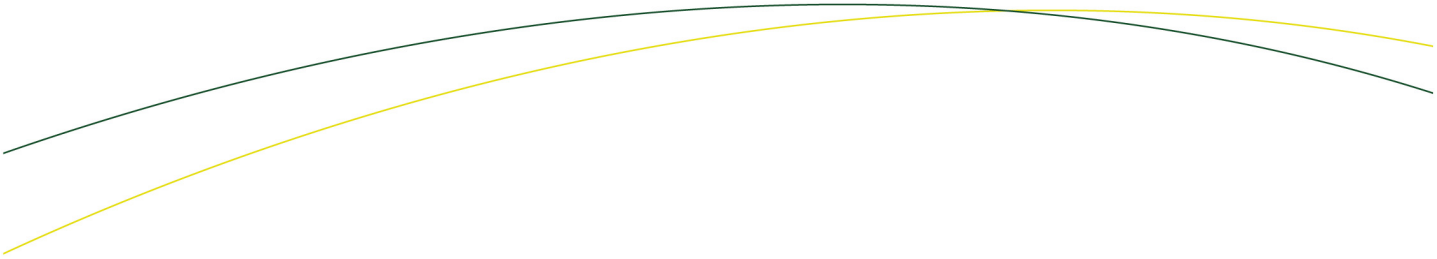
## The Next Era of Excellence

- 1. What is the status of the current hospital bond?** In 2004, we opened a new state-of-the-art hospital funded by an \$8.2 million bond, philanthropy, and bank financing. Since voters passed the 2001 bond for the new hospital, we have worked to be excellent stewards of our public district hospital, including refinancing the original bonds in 2011 – a district taxpayer savings of more than \$400,000 over the life of the bond. This bond will be paid off in 2020.
- 2. What has the current Era of Excellence provided the community?** Over the last five years, Pullman Regional Hospital has invested approximately \$12 million in plant, facilities maintenance, and equipment and has used hospital reserves and philanthropic gifts to add a fourth operating room and build the new Same Day Services addition to keep up with the growing demand for outpatient care.
- 3. What new services will be provided through the Next Era of Excellence?** The Next Era of Excellence includes a proposed addition to the hospital --a pavilion --in order to co-locate and better coordinate medical services. Space is needed to create this improved patient experience that we are calling one-stop care. Anchor programs include a Center for Women’s & Children’s Health, a medical residency program for training future physicians, physician offices (confirmed are Palouse Pediatrics, Pullman OB/GYN, Behavioral Health and Palouse Pulmonology & Sleep Medicine), with additional possibilities including telehealth, staff training simulation lab, adult day health, childcare, and community education. Also included as part of the Next Era of Excellence is an upgraded, state-of-the-art, information technology system that is an essential infrastructure to develop a seamless community-wide electronic patient medical record.
- 4. What is an electronic medical record and what does it mean to me?** An electronic medical record contains your health information and history. Hospitals and physician offices use different software systems or paper records that do not “talk to each other.” As such, most times patients must fill out a form when they visit a new provider. A universal community-wide electronic medical record will serve as a central repository for patient medical records and physician offices and hospitals in the community would be connected to this repository.
- 5. When will the bond proposal be on the ballot?**

The measure will be on the ballot for a vote on April 23, 2019.
- 6. What are the boundaries of the hospital district?**

The boundaries are the city of Pullman. Those residing in Pullman city limits will be eligible to vote on the bond levy.





**7. How much will the Next Era of Excellence cost and how will it be funded?**

The total project cost is estimated to be \$40 million. We plan to fund this through a \$29 million bond levy and \$11 million through the Foundation and the hospital.

**8. What is the expected levy rate?**

We expect the rate to be 99 cents per \$1,000 assessed property value, the same amount that was proposed and approved back in 2001 to help finance the construction of the new hospital. We expect to retire the 2001 new hospital bond in 2020. If your house in Pullman has an assessed value of \$250,000, your property tax would be \$250 a year.

**9. When would the project be complete?**

If funding is approved and philanthropic support from the community is attained, the plan is to break ground on the pavilion in 2021.

**10. What types of jobs and skills would One-Stop Care create and require?**

Key roles in the delivery of One-Stop Care are care coordinators, transitional care providers, chronic care managers, mental health professionals, health coaches and educators. Many of these roles can be filled by licensed independent social workers, nurses and health psychologists but we'll have need for non-licensed professionals, such as community health workers and social work extenders as well. There will be program coordinators for the Family Medicine Physician Residency program, and staff for possible childcare and adult day health services. Finally, we believe there will be a need for expanded therapies such as physical therapy, occupational therapy and speech therapy.

Note: Pullman homeowners are currently paying an M&O levy tax for Pullman Regional Hospital which will continue once the 2001 bond is retired.

For more information on The Next Era of Excellence, sign up for the e-newsletter on our website at [www.pullmanregional.org](http://www.pullmanregional.org).

