

Par Brink Standard Hardware Guide

Integrated Technology Platform

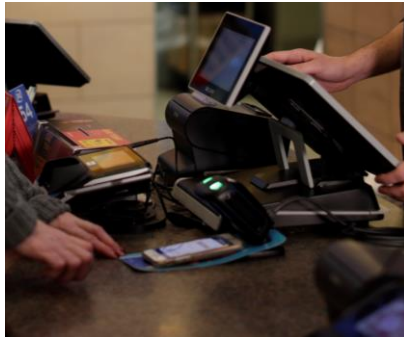
Purpose of this Guide

- Explain Par Brink hardware components
 - What is the purpose of each component?
- Explain standard configurations for food centric and treat centric locations
 - Illustrate standard configuration of components for our two primary concept types
- Justification for standard component levels
 - Why are the component levels recommended?

Core Components



Register Terminals
Monitors
Scanners
Printers
Payment Terminals



Food Centric Standard Configuration

Component	# of Components	Notes
Registers	4	2 registers in drive thru
Monitors	6	
Printers	5	Includes grill and chill expo printer
Scanners	3	
Payment Terminals	3	

Register Terminals

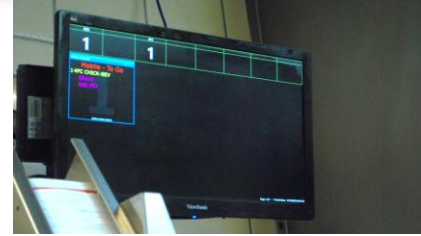
- Ring up Fan transactions at front counter and drive thru



Area	Standard # of Components	Rationale
Front Counter	2	<ul style="list-style-type: none">• Maintain speed of service and throughput during peak revenue periods• Maximize Fan Experience
Drive Thru	2	<ul style="list-style-type: none">• One order taker and one cashier terminal to improve speed of service and the overall Fan Experience

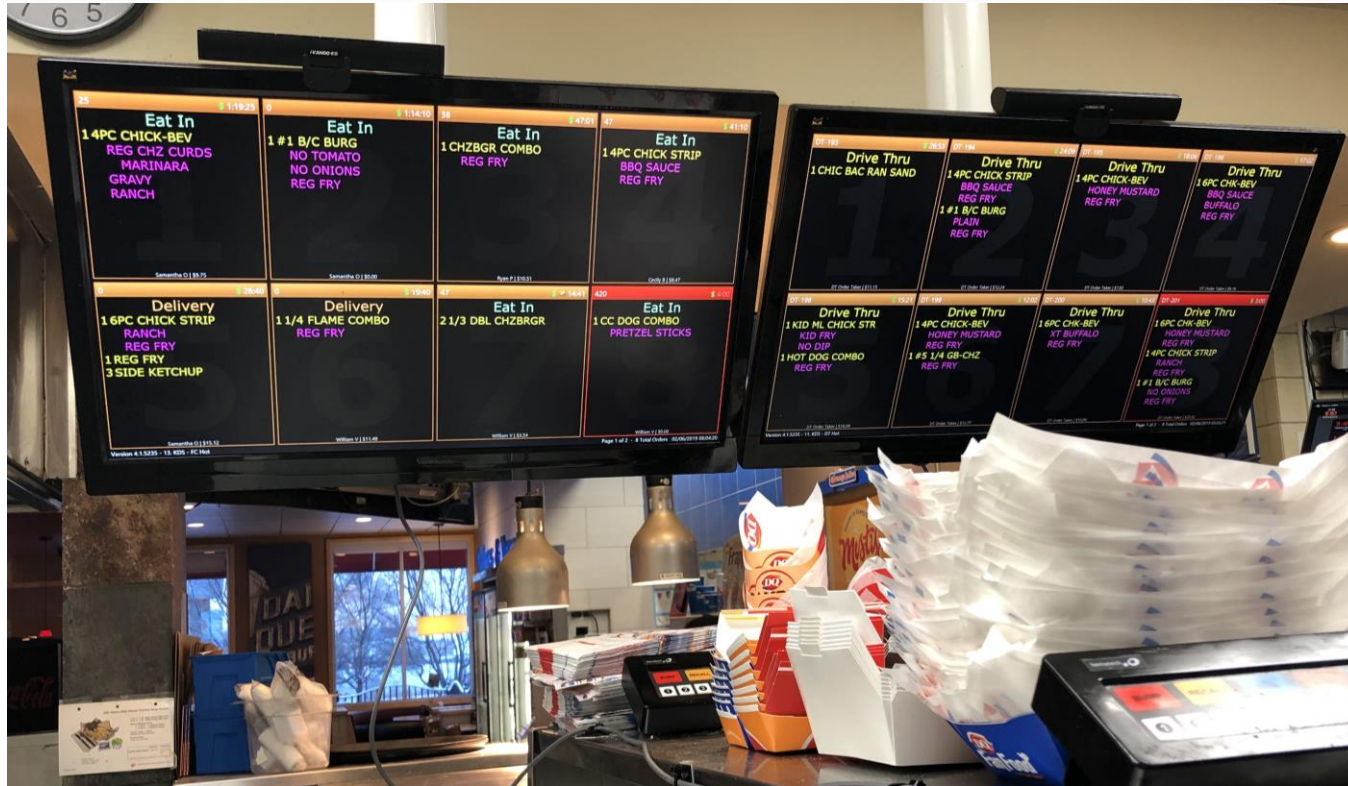
Monitors

- Display orders in grill and chill production areas
- Display Drive Thru orders to support order assembly for cashier



Area	Standard # of Components	Rationale
Grill Prep Area	2	<ul style="list-style-type: none"> • 1 monitor to display front counter orders, 1 monitor to display drive thru orders • this approach provides visibility for more orders, improving the ability to maintain par levels and supporting better communication and organization of prep (example: "there are four GrillBurgers on the screen. I'll make all four")
Chill Prep Area	2	<ul style="list-style-type: none"> • 1 monitor to display front counter orders, 1 monitor to display drive thru orders • this approach provides visibility for more orders, improving the ability to maintain par levels and supporting better communication and organization of prep
Fryer Area	1	<ul style="list-style-type: none"> • Using a fry prep monitor provides an advantage for maintaining fried product par levels during a peak period • How many fries, chicken strips, etc. are needed in order to support current order activity levels at the front counter and drive thru?
Drive Thru Expeditor	1	<ul style="list-style-type: none"> • Expeditor monitor improves employee efficiency and speed of service by providing a continuous reference for drive thru order taker and cashier

Two Monitor Example



It is a distinct advantage to see more order activity during a high revenue period

Split Screen Example

<div>DT-10:51</div> <div>Drive Thru</div> <div>1 #5 1/4 GB-CHZ</div> <div>NO LETTUCE</div> <div>Asst Mgr 4444</div>			
<div>72:17</div> <div>Eat In</div> <div>1 #6 CRSP CHICK SAND</div> <div>REG FRY</div> <div>\$8.62</div>			

Fry Monitor Example

REG		4PC	6PC	OR REG		CURD REG	
3		1	2	1		2	
SA AY \$ 6:25:22		SA AY \$ 6:11:32		R2 -500 47:41			
Mobile - To Go		Mobile - To Go		Mobile - Curbs		Eat In	
1 6PC CHK-BEV REG CHZ CURDS GRAVY		X-SWEET & SOUR X-BUFFALO REG FRY		1 REG O-RING 1 REG CHZ CURDS 1 4PC CHICK STRIP GRAVY X-GRAVY X-BBQ X-RANCH		1 REG FRY	
1 6PC CHK-BEV GRAVY X-GRAVY X-BBQ X-RANCH X-HONEY MUSTARD		1 CRISPY BLT SALAD RANCH 1 REG FRY		Online Order \$63.50		Cashier 3333 \$8.56	
Online Order \$53.41		Online Order \$53.41					
R2 -501 16:48							
Eat In							
1 CRISPY BLT SALAD ITALIAN 1000 ISLAND							
Franchisee \$5.89							

- Able to see specific orders with fried products
- Top line shows aggregate of orders

Other Considerations for Monitors

- Some older kitchen designs, such as galley kitchens (prominent in M series buildings) have separate production areas
 - DQ Bakes items
 - Salads
 - Chicken Strip Baskets
- Some item routing flexibility is available to accommodate these type of scenarios, as an option for placing a second monitor in grill prep areas

Scanners

- Scanning capabilities that support the DQ Mobile App
 - Scan a Deal
 - Scan for Loyalty Points
 - Scan to Make a Payment (in future)



Area	Standard # of Components	Rationale
Front Counter	2	<ul style="list-style-type: none">• Maintain speed of service and throughput during peak revenue periods• Maximize Fan Experience
Drive Thru	1	<ul style="list-style-type: none">• Dedicated scanner for drive thru window cashier terminal

Example of a Scanned Deal Discount



R2 - 501				DRIVE THRU LANE	FRONT LANE	NEW ORDER	DISCOUNTS	MANAGER FUNCTIONS	EMPLOYEE FUNCTIONS	LOGOUT
Eat In	ToGo	Delivery	Compos/DQ Bakes	SOFT SERVE TREATS						BAKES
Terri Chlose				MINI BLIZZ	MINI ROY BLIZZ	SM FLOAT	SM FREEZE	SM MALT	SM SHAKE	TRIP BROWN
1	4PC CHICKEN STRIP	\$4.99	Bliz/Shakes/I.C.	SM BLIZZ	SM ROY BLIZZ	MD FLOAT	MD FREEZE	MD MALT	MD SHAKE	FUDGE COOKIE
	REG FRY		Value/Kids	MD BLIZZ	MD ROY BLIZZ	LG FLOAT	LG FREEZE	LG MALT	LG SHAKE	FUNNEL CAKE
	GRAVY DIP		Sides/ Snacks	LG BLIZZ	LG ROY BLIZZ	XL FLOAT	XL FREEZE			BRWNIE ALA
1	SM SUNDAE	\$2.99	Beverages	KID CONE	KID CONE DIPPED	SM SUNDAE	SM ULT FRAPPE	SM MOO LATTE	SM FRZ HC	COOKIE ALA
	HOT FUDGE		Cakes/ Novelties	SM CONE	SM CONE DIPPED	MD SUNDAE	MD ULT FRAPPE	MD MOO LATTE	MD FRZ HC	FRL CAKE ALA
	Punchh Discount	-\$1.49	Local Favorites	MD CONE	MD CONE DIPPED	LG SUNDAE	LG ULT FRAPPE	LG MOO LATTE	LG FRZ FRZ HC	SM CUP SS
	Name: \$1.50 Small Sundae			LG CONE	LG CONE DIPPED					MD CUP SS
Subtotal: \$6.49				ROYAL TREATS				TOKEN/OTHER		
Tax: \$0.47				BANANA SPLIT	SPEC BAN SPLIT	PECAN MDSLD		TOKEN	SS ONLY	LG CUP SS
Total: \$6.96				PB PARFAIT	PB BASH			X-CAN/ TOPP	CONE DAY CONE	
Balance Due: \$6.96										
\$5	\$10	\$20	Other Payments	REPEAT	DELETE ITEM	MODIFY ITEM	QUANTITY	LOOKUP CUSTOMER	REDEEM DEALS	COUPON LOOKUP
Exact \$ Amount	Next \$ Amount	Cash	Payment Device							



Printers

- Receipt Printer – provide receipts for fans
- Expo Printer
 - Display product orders to support assembly
 - Display name of fan for a DQ App Mobile Order; receipt travels with fan order to aid in easy identification of the fan, when they arrive to pick up order

****MOBILE PICKUP****

Station: L90 Label
 Date: 2/1/2019 9:48:55 AM
 Order Id: AAAACHGHBWAC
 Total Items: 1

Mobile - Pick Up

1 BANANA SPLIT

Order Name: Sam Traxler

Enjoy a free Dilly bar on us!
 Visit DQFANFEEDBACK.COM to complete
 a brief survey in the next 3 days.

Enter phone number xxx-xxx-xxxx.

Validation Code: _____
 Offer valid only at this DQ within
 30 days of your visit.
 PLU: 25352

****MOBILE PICKUP****

Station: FC Expo
 Date: 2/1/2019 9:39:35 AM
 Order Id: AAAACHGHBWAB
 Total Items: 1

Mobile - Pick Up

--> For,
 1 GPC CWK-BEV
 SM BLIZZARD
 ORED
 GRVY
 REG FRY

Order Name: Sam Traxler

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Area	Standard # of Components	Rationale
Receipt Printer	3	<ul style="list-style-type: none"> • Ability to offer a receipt to a fan upon request, from each register terminal • 1 receipt printer for each cashier terminal
Expo Printer	2	<ul style="list-style-type: none"> • Using a Grill Expo and Chill Expo printer helps to simplify mobile orders, while providing an order assembly reference for all orders • If only one Expo printer is used, a centralized location needs to be selected, as any order type (food only, treat only or both) would need to print on Expo printer, to support a mobile order

Payment Devices

- Process credit, debit and gift card transactions



Area	Standard # of Components	Rationale
Front Counter	2	<ul style="list-style-type: none">• Maintain speed of service during peak revenue periods• Maximize Fan Experience
Device Stand	2	<ul style="list-style-type: none">• Front Counter payment devices must use a stand
Drive Thru	1	<ul style="list-style-type: none">• Dedicated payment terminal for drive thru window cashier register terminal

Treat Centric Standard Configuration

Component	# of Components	Notes
Registers	4	2 registers in drive thru
Monitors	3 or 2	3 monitor configuration if food is sold at location
Printers	4	Includes chill expo printer
Scanners	3	
Payment Terminals	3	

Register Terminals

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- Display orders in chill and grill (if applicable) production areas
- Display Drive Thru orders to support order assembly for cashier



Area	Standard # of Components	Rationale
Grill Prep Area	1	<ul style="list-style-type: none">• Recommend dedicated monitor grill prep area (if applicable)
Chill Prep Area	1	<ul style="list-style-type: none">• 1 monitor to display front orders, including treats and OJ products• Recommend split screen configuration, with drive thru orders on top line of screen, front counter orders on bottom line of screen (when software development is completed by Par Brink)• this approach provides visibility for more orders, improving the ability to maintain par levels and supporting better communication and organization of prep
OJ Prep Area	1 (optional)	<ul style="list-style-type: none">• May be appropriate for locations with high percentage of OJ sales
Drive Thru Expeditor	1	<ul style="list-style-type: none">• Expeditor monitor improves employee efficiency and speed of service by providing a continuous reference for drive thru order taker and cashier

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