

## BUSINESS CONTINUITY POLICY

The Company recognises our responsibility to operate and maintain an effective business continuity programme (the “BCP”) to protect the interests of our customers, employees, shareholders and other stakeholders.

Our BCP is our published commitment to:

- identify critical business processes and their dependencies on internal/external resources;
- continuously assess business risks and understand their impact on critical processes;
- manage the identified risks to an acceptable level by applying appropriate risk mitigation;
- respond to incidents in an effective and appropriate manner to minimise disruption to critical processes;
- recover critical processes as quickly as possible should an incident result in business disruption;
- regularly test the BCP and incorporate process improvements without delay; and
- commit to make appropriate funding available to support the ongoing development of the BCP.

The directors and staff of the Company are committed to the BCP and to the continuous improvement of our business’ resilience.

A board level steering group exists to drive resilience strategy and we have appointed Continuity Partner ([www.continuitypartner.com](http://www.continuitypartner.com)) to operationally manage and provide 24/7 crisis management support to the programme.



**Chris Wahlers**  
Managing Director  
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