

## QUALITY POLICY

Unigloves (UK) Ltd's primary business is the distribution and supply of PPE, medical devices and ancillary products to support its key markets. It is committed to providing a service that achieves our customer's requirements and exceeds their expectations, is commercially rewarding to all parties, leads to long term relationships with repeat business from satisfied customers and partners and is continually improved by feedback, review and analysis.

To achieve these objectives, we will:

- (a) Implement our Integrated Management System in compliance with ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 and the provision of adequate resources for its achievement and maintenance;
- (b) Establish an annual business plan;
- (c) Set objectives, linked to the business plan, at each relevant function and level of the company and review and update these regularly to ensure continuing effectiveness and progress;
- (d) Provide effective leadership and investment in, and involvement of, all our personnel to ensure that they can develop within the company and contribute fully to achieving our objectives;
- (e) Have a systematic approach to management, with effective decision making to ensure compliance with our contractual & regulatory obligations, to achieve customer satisfaction, to promote co-operation with our customers, and to effect continual improvement to our Integrated Management System;
- (f) Encourage a mutually beneficial 'partnering' approach with our inventory suppliers, service suppliers and key distribution partners;
- (g) Communicate this policy and the company's objectives to all personnel.
- (h) Undertake to supply only safety equipment and/or related services that fully comply with the standards and regulations and claims made relating to those products and/or related services. Where appropriate, we will maintain up to date technical files and associated documentation to ensure that regulatory compliance information can be supplied upon request. Where products are sourced from external organisations which hold technical files relating to the products being offered, we will request confirmation that these files are current, complete, contain appropriate conformity assessment information and, where relevant, regulatory compliance certificates and will take all necessary steps to confirm the validity of the compliance documentation held by that external supplier in respect of the products being sourced. Where services are provided related to safety equipment sourced from external organisations, we will maintain approval from the manufacturer that the services provided are assessed and approved by the external organisation.
- (i) Identify and quantify key performance indicators across the business

This policy is fully endorsed by the Directors and will be made publicly available. It will be periodically reviewed to ensure that it remains effective and realises the company's objectives.



**Chris Wahlers**  
Managing Director  
28 March 2023