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# PINNACLE

PROFESSIONAL  
UPDATE RELEASE NOTES

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19.1

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## Enhancements

HOLLANDER INTERNATIONAL SYSTEMS



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# 19.1

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## Enhancements

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## 19.1 Release Notes

### 1. VIN Decoder

Engine code can now be extracted from a VIN decode and populated into the appropriate MVR field.

Additionally, the information within the VIN decode tables can now be sorted by clicking the appropriate header rows.

 (jed - ALM) VIN Information: 50 - Pinnacle Professional

File Edit Help

Import Print Part Search

Decoded VIN Info

Decoding:

Decoded Data

Import ▾	Name ▲
<input checked="" type="checkbox"/>	BHP
<input checked="" type="checkbox"/>	Body Style
<input checked="" type="checkbox"/>	Colour
<input checked="" type="checkbox"/>	Doors
<input checked="" type="checkbox"/>	Drive Line Type
<input checked="" type="checkbox"/>	Engine Model Description
<input checked="" type="checkbox"/>	Engine Number
<input checked="" type="checkbox"/>	Engine Size
<input checked="" type="checkbox"/>	First Registered
<input checked="" type="checkbox"/>	Fuel Type
<input checked="" type="checkbox"/>	Gearbox Type
<input checked="" type="checkbox"/>	Gears

Extra error handling has been added to the VIN decoder, to catch occasions when blank data is returned from the provider. This should avoid null pointer exception errors occurring when decoding VIN's.

Decoding now utilises improved manufacturer field matching to enhance model matches.

Decoding CVT and DSG gearboxes now populate the MVR with a transmission type 'Automatic'.

## 2. Surcharge Pricing at IC level

The manual pricing screen now has an additional property for storing the Surcharge fee.

The Surcharge fee is applied when a part is sold and the associated fee can be automatically added to the order.

The Surcharge is usually refunded when the customer returns with their exchange / core part.

The screenshot shows the 'Manual Pricing' window for user 'jed' at site 'ALM'. The window title is '(jed - ALM) Manual Pricing: 93 - Pinnacle Professional'. The interface includes a menu bar (File, Edit, Help) and a toolbar with buttons for Edit, Save, Save and Set Prices, Cancel, Previous, Next, IC Applications, Show Search Results, and Exit. The filter section is set to 'All Parts', 'Part Type' is '- REAR FINISH PANEL', and 'Cutoff' is 'Parts not priced in the last 30 days'. There are 'Get Price Levels' and 'Set Prices' buttons. The 'Part/IC Stats' section displays various metrics: Model, Part/IC, IC #, # Days, Price Recommendation, Avg Sale \$, # Sales, Close Rate, P/T Close Rate, 30 Day Reqs, Avg DOH, Avg Days to Sell, Actual QOH, Recommended QOH, Total Reqs, # Finds, Req since LPC, and # Quotes. Below this is a table with columns: Year, Model, Stock NO, Miles, Repair un..., Comments, IC, Status, LPC, Price, Condition, Core, Site. The bottom section contains input fields for: 1. Std B Price, 2. Min Price, 3. Comments, 4. Markup (Default: 10%), 5. Core, 6. Surcharge (highlighted with a red box), 7. New Price, 8. New part min. stock level, List Price, Price Change, User: jed, Site: ALM, and a Secured checkbox.

When creating an order, a Core Surcharge order wizard page will appear.

**Order Wizard**

### Amount of Surcharge for 2005 VECTRA Engine 1838?

Surcharge

Which customer are you selling to ? (blank)  
What was the Source of the Request? — No Selection —  
Who is the contact for this customer ? (blank)  
Once you complete these questions this will become your quote number 179610  
What is the price for 2005 VECTRA Engine 1838? 182.25

<< Previous    Next >>    Cancel

The surcharge appears as a line item on the order.

Quote, Workorder, Invoice, RMA, Customer, Items

Available	Resolve	StockCode	Location	Description	ItemPrice
<input checked="" type="checkbox"/>		00518498 (0000091196)	[UNKNOWN]	(ALM) 2005 VECTRA Engine 1838	151.88
<input checked="" type="checkbox"/>				Surcharge	33.33

netTotal 185.21  
tax1 37.04  
tax2 0.00  
total 222.25

To refund the surcharge, simply credit the invoice and select the Surcharge line item

### 3. Ebay : item specific error

The Item Specific 'Tag Number' will show 'N/A' if no tag number is present.

Previously when no tag number was available, it showed as empty which caused a problem when saving an eBay listing.

The screenshot shows the eBay listing software interface. The 'Part Details' window is highlighted with a red border and contains the following table:

Tag	Value
Manufacturer Part Number	Does not apply
Tag Number	NA
Year	2014

Below the table are 'Add row' and 'Remove row' buttons. The main interface shows listing details for 'VOLVO V40' with a category of 'Vehicle Parts & Accessories'. The 'Part Description' field contains the text 'TEXT HERE'.

### 4. Ebay Upload Listings

There was an issue with ebay listings sometimes being saved in 'Drafts' if there was a problem fetching images, or other information required for the listing.

The listing will now remain in 'Pending', unless the part has been sold and is no longer available.

### 5. Reports

The P3 report (Purchase Order Detail) now has some additional fields: Vendor and Invoice #

## 6. Security

The Pinnacle security system has been improved to check if a user's privileges have changed since they logged in.

This ensures security changes are active as soon as they are made.

Improvements have also been made to handling the security when using the HIDDEN and DISABLED properties, separating their values so they can be set independently of each other.

## 7. Control Centre change to identify unpaid orders

Two new filter options have been added to the 'Unconfirmed Work Order' Control Centre.

You can now filter by "Has payments" and "Has no payments".



Use this enhancement to help ensure orders aren't accidentally processed before they are paid.

## 8. 'Export CSV' function

Some additional items have been added to the Export CSV function.

This function allows you to export various information from Pinnacle in a CSV format.

The exports available contain either additional fields over current Pinnacle reports, or extra data not currently represented in existing reports.

Exports currently available:

- eBay Parts Listed
- Part Location Movements
- Tricoder
- V4 Extended
- S15 Replacement
- Parts Inventoried
- Sage Export



Use the option "Accounting > Export CSV" to utilise this function.

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