

TURN YOUR SHOPIFY STORE

INTO A SALES POWERHOUSE

WWW.GETELEVAR.COM

Today's Training Topics

- 1. Data Foundation: Your Data Works for YOU
- 2. Marketing: Pixel Management
- 3. User Behavior: Expert Analytics
- 4. Conversion Optimization: Brick by Brick
- 5. Elevar Tools & Offers
- 6. Q&A





About Me Brad Redding, Founder of Elevar

Some fun facts about me:

- I have a 4 week and 16 month old at home (and you might hear them today :))
- 12 years ago I had an "Etsy for boutiques" business. Very familiar with consignment stores.
- I'm a big fisherman and basketball player in spare time





About Elevar

- → Official Shopify Plus Partner
- → Specialize in data analysis and conversion optimization for over 2,000 Shopify stores
- \rightarrow We do 3 main things:
- Google Tag Manager app on Shopify app store
- Flagship app that automates data analysis
- PRO hands-on program to increase conversion rate



The # 1 Problem: How to Increase My Conversion Rate

There is more to consider than *just* purchase conversion rate.

- 1. % of Email Signups
- 2. % of Add to Carts
- 3. % of Initiate Checkouts
- 4. % of Purchases (i.e. eCommerce Conversion Rate)

What is unique about your purchase journey?



It's Complicated... CVR = Sessions x Conversion Rate x AOV

Take these scenarios:

- 1. You hold 50% off flash sale. Conversion rate spikes!! But Average Order Value drops. Revenue = FLAT.
- 2. Double down on campaign from Facebook. Sessions double. But they don't convert. Conversion rate tanks.

What went wrong? Upsells, remarketing, cross-channel promotion, etc.



The Dream

Conversion Rate Optimization



Real Example of PRO Customer





Strategy # 1: Data Foundation

<u>If you aren't measuring it, you won't improve it.</u>

Google Analytics

- Pageview tracking
- Enhanced eCommerce
- GA configuration checklist (see guide) / Google Merchandise

Google Tag Manager

- Benefits: marketing tags w/o developer & user tracking
- Datalayer
- Built-In Marketing tags



Strategy # 2: Marketing Pixels

Google AdWords

At minimum:

- Remarketing tag (build audience)
- Dynamic product remarketing (show products the user previously viewed)

Facebook

At minimum:

- Built-in Facebook Pixel in Shopify
- Abandoned cart campaigns



Strategy # 3: Event Data

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anding Page 🥡	Sessions	↓ Watch Vie	deo 🕜	% of 50% Video Watch	% of Email Sig	gnups	% 50% Scroll + 30 Secs	% of Related Article Click	Ecommerce Conversion Rate
1. /	120,522 (33.8)	0%) 3,537	(29.93%)	1.23% (71.30%)	0.00%	(0.00%)	14.38% (96.78%)	0.64%(112.23%)	5.35%
2. /products/beauty-box-collagen-for-women	77,613 (21.7	7%) 3,069	(25.97%)	2.59%(149.94%)	0.00%	(0.00%)	13.02% (87.64%)	0.22% (38.31%)	3.93%
3. /products/stud-box-collagen-for-men	7,967 (2.2	3%) 19	(0.16%)	0.16% (9.18%)	0.00%	(0.00%)	11.96% (80.49%)	0.16% (27.62%)	2.81%
4. /pages/collagen-supplements-before-and-after	6,090 (1.7	1%) 65	(0.55%)	0.74% (42.63%)	0.00%	(0.00%)	42.20% (284.06%)	0.32% (56.11%)	1.03%
5. /blogs/features-testimonials/can-taking-collagen-c use-weight-gain	5,277 (1.4	B%) O	(0.00%)	0.00% (0.00%)	0.00%	(0.00%)	34.12% (229.67%)	0.16% (27.32%)	0.02%
 /products/beauty-box-collagen-for-women?+LTV Fe male 25-65+= 	4,305 (1.2	1%) 168	(1.42%)	2.81% (162.41%)	0.00%	(0.00%)	12.44% (83.76%)	0.25% (43.52%)	2.25%
 /blogs/features-testimonials/can-collagen-make-your u-gain-weight 	4,304 (1.2	1%) 1	(0.01%)	0.02% (1.27%)	0.00%	(0.00%)	42.70% (287.47%)	0.02% (3.69%)	0.00%
8. /blogs/features-testimonials/how-long-does-it-take for-collagen-supplements-to-work	4,266 (1.2	0%) 9	(0.08%)	0.15% (8.55%)	0.00%	(0.00%)	46.38%(312.24%)	1.13%(197.19%)	0.26%
9. /blogs/features-testimonials/collagen-is-it-good-fo high-blood-pressure	4,067 (1.1	4%) 9	(0.08%)	0.21% (12.35%)	0.00%	(0.00%)	53.20% (358.12%)	0.33% (57.31%)	0.00%
0. /blogs/features-testimonials/what-age-should-you- tart-taking-collagen	3,963 (1.1	1%) 5	(0.04%)	0.10% (5.67%)	0.00%	(0.00%)	42.20% (284.06%)	0.19% (32.47%)	0.03%



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Strategy # 4: Conversion Optimization

A/B Testing via Google Optimize

- What is it?
- How does it work?
- Do I need to be technical?

Real Real Product Page Example: remove elements that we don't see people using



Strategy # 4: Conversion Optimization Continued..

Why Test?

- Landing pages for paid campaigns
- New vs returning users (or even logged in). Different experience?
- Do I need to be technical?

Quick Insights

Questions to Ask Yourself

- What does my shopping funnel look like? Where is my biggest gap?
- What landing pages have highest bounce rate?
- What pages have the highest exit rate?
- What is my branded paid search vs generic paid search ROAS?
- Do I have abandoned cart remarketing emails setup (3 email sequence)?
- What type of products have the highest view/add to carts (should you promote more?)
- Add a poll on site using Hotjar
- Example A/B Tests

How Elevar Can Help

Free Training & Tools

- Free video course on GTM + Shopify + Analytics (25 videos!)
- Google Analytics How-To Audit
- Google Optimize How-To Articles
- Free Chrome Extension to Tag Your Site

www.getelevar.com/resources/

Special Offer #1

Shopify Google Tag Manager Suite App

50% OFF (normally \$199). One-time fee. Special Offer # 2

Elevar PRO 3 Month Program

- UX Audit
- Google Analytics & Data Layer Audit & Implementation
- eCommerce strategy with our team
- A/B Testing
- Much more..

Normally \$2,097. Only \$400/month.

Interested In Working With Us? Abby Chew abby@getelevar.com

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