



# Challenger Virtual Services Technical Specifications

Virtual Services are provided via a web-based platform which follows the technical specifications below.

## Supported Browsers

Virtual Services support the following browsers and is mobile responsive to display on desktop, laptop, tablet, or handheld devices

- Chrome (Chrome (Desktop / Tablet / Mobile))
- Internet Explorer 11 (Desktop / Tablet / Mobile)
- Edge
- Firefox (Desktop)
- Safari (macOS/iOS)
- Android (Tablet/Mobile)

Virtual Services support all versions of Internet Explorer and the most recent version of all other browsers. Virtual Services may still work with other prior browser versions; however, performance is not guaranteed.

## Additional Requirements

Speakers / headphones for MP3 / MP4 file playback.

## Testing Requirements

Challenger will also require testing if Company is using a virtual portal in a Citrix Environment to ensure that audio and video technology functions properly.

## Whitelist Sending IP Addresses

The following IP / email addresses should be whitelisted to ensure platform messages and notifications are received.

- 52.205.28.144
- 52.7.12.141
- 54.236.162.1
- 107.23.49.18
- 107.23.49.78
- 54.236.162.19
- 107.23.71.128
- [noreply@myabsorb.com](mailto:noreply@myabsorb.com)