

Don't Overlook this Critical Component of a Roof

INSTALLATION TIP • DECEMBER 2012

When a roofing failure is imminent or has already occurred, you are probably the first person the building owner calls. Save your time and review one key piece of insurance that may have come with the building owner's roof: the warranty.

When Building Owners are confronted with a roof related issue or problem after a storm (i.e. strong storms with high winds, such as Hurricane Sandy), their natural reaction is to call a roofing contractor and work directly with them to resolve the problem immediately. As you can imagine, under the duress of the situation, the building owner (and roofing contractor) often overlook the likelihood that a roofing system manufacturer's warranty was issued for the roofing system, which in the Terms & Conditions of the warranty usually requires the building owner to notify the roofing system manufacturer of any problems that arise.

It is crucial that the original issue or problem is reported to the manufacturer for documentation and for the manufacturer to assess the extent of the problem and ensure that it is dealt with correctly and comprehensively. When the building owner overlooks this process, they are exposing themselves to future problems should they request service under the warranty. The advice for Roofing Contractors is to include as part of their service, advising the building owner to check if they have a roof system warranty, and if so – they should follow the direction of the warranty to protect their investment.

For more information about FiberTite Roof Systems please call Seaman Corporation at 800-927-8578, extension 5953. Ask for Art Marangi.



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1000 Venture Blvd. • Wooster, Ohio 44691 • (800) 927-8578 ext.5953
www.fibertite.com