

PacketLogic PL-7720 End of Sale Announcement

Procera announces the end-of-sale and end-of life dates for the PL-7720 and associated accessories. The last day to order the affected product(s) is November 30, 2012. Customers with active service contracts will continue to receive support from the Technical Assistance Center (TAC) as shown in Table 1. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the PL-7720

Milestone	Definition	Timeframe
End-of-Life (EOL) Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 30, 2012
End-of-Sale (EOS) Date	The last date to order the product through point-of-sale mechanisms. The product is no longer for sale after this date.	November 30, 2012
End of SW Maintenance Releases Date: OS, SW	The last date that Procera Engineering may release any final software maintenance releases or bug fixes. After this date, Procera Engineering will no longer develop, repair, maintain, or test the product software.	November 30, 2015
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	November 30, 2015
End of Service Contract Renewal Date: HW, OS, SW	The last date to extend or renew a service contract for the product.	November 30, 2014
Last Date of Repair or Replacement: HW	The last date to receive product repair or replacement. After this date, repair or replacement products are unavailable.	November 30, 2015
Last Date of Support: SW, OS, HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
PL-04101-AC	PL7720 AC Power	See Product Migration Options section for details.	See Product Bulletin
PL-04101-DC	PL7720 DC Power	See Product Migration Options section for details.	See Product Bulletin
PL-04201-RJ	PL7720 Dual GE interface module	See Product Migration Options section for details.	See Product Bulletin
PL-04202-SX	PL7720 Dual SX interface module	See Product Migration Options section for details.	See Product Bulletin
PL-04203-LX	PL7720 Dual LX interface module	See Product Migration Options section for details.	See Product Bulletin
PL-04205-SFP	PL7720 Dual SFP (no by-pass) module	See Product Migration Options section for details.	See Product Bulletin

Product Migration Options

Background

Procera is discontinuing the PacketLogic PL-7720 platform for several reasons, including:

- To eliminate internal product overlap with other Procera product families that are better suited to meet customer business objectives
- To speed new features to market
- To reallocate strategic engineering resources

Migration Strategy

Customers are encouraged to upgrade to the PacketLogic PL-7810 platform. We believe that this product deliver better performance and scalability for customers, and will allow for the performance needed to support the growing bandwidth needs of broadband networks.

For more information on the recommended migration technologies, please visit the Procera site for detailed product information, or contact your Procera account team.

Last Software Releases

The final feature release for the PacketLogic PL-7720 is targeted for Q2, 2013.

Procera will continue to offer patch and maintenance releases as necessary. No new feature enhancement requests after the final releases will be addressed.

Support of Hardware and Software

Procera will provide maintenance support to customers who have existing service contracts with Procera in accordance with the dates specified in Table 1. For milestone dates and definitions, refer to Tables 1 and 2.